



## Guide to Telecom Rules

### CODE OF FEDERAL REGULATIONS

#### TITLE 47 – Telecommunications

#### PART 64 – Miscellaneous Rules Relating to Common Carriers (Selected Subparts)

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##### [Summaries of significant actions](#)

This section includes all orders that changed this part. The initial date in each summary refers to the date the FCC released an order; effective dates are at the end of each summary. This section may also include relevant court orders and other significant decisions that may affect this part without changing any specific rules.

##### [Chronologies](#)

Each section title is accompanied by a chronology listing orders that changed the section. All dates refer to *release dates* of Orders that changed the rule. Clicking on any date sends you to the corresponding significant action summary where you will find effective dates, as well as links to the order for further details. (Some early orders are not available electronically and will not have a link.)

##### [Text of pending rules](#)

Rules that have been adopted by the FCC but are not yet effective because they are awaiting Federal Register publication or Office of Management and Budget approval, are indicated in the Chronologies section. Click on **(pending text)** to go to the text of the pending rules.

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## Significant Actions Affecting 47 C.F.R. Part 64

### Subpart G - Furnishing of Enhanced Services and Customer-Premises Equipment by Bell Operating Companies; Telephone Operator Services

05/02/80 The Commission amended § 64.702 to address the provision of enhanced services and customer-premises equipment. Amendment of Section 64.702 of the Commission's Rules and Regulations (Second Computer Inquiry), Docket No. 20828, [Final Decision](#), 77 FCC 2d 384 (1980). Effective 06/13/80.

05/13/80 The Commission adopted § 64.702. 45 Fed. Reg. 31364 (May 13, 1980).

04/15/91 The Commission adopted comprehensive regulations governing practices and services of OSPs and call aggregators with whom they contract to provide operator services, to implement provisions of Telephone Operator Consumer Services Improvement Act of 1990, Pub. L. No. 101-435, 104 Stat. 986 (1990) (to be codified at 47 U.S.C. § 226). Order established rules for OSPs regarding consumer information, call blocking, restrictions on certain charges and equipment capabilities. Also established minimum standards for handling emergency calls and adopted requirements for public dissemination by OSPs of information about the operator services industry. Added §§ 64.703, 64.704, 64.705, 64.706, 64.707, and 64.708 and amended § 68.318. Policies and Rules Concerning Operator Service Providers, CC Docket No. 90-313, RM 6767, [Report and Order](#), 6 FCC Rcd 2744 (1991). Effective 05/13/91.

08/09/91 The Commission adopted provisions that required unblocking of equal access codes ("10XXX") by payphone providers within six months, and at other aggregator locations, in phases over six-year transition period. Required establishment of 800 or 950 access numbers by all OSPs within six months. Determined that owners of competitive public payphones should be compensated for access code calls. The Commission amended § 64.704 (b) and added § 64.704 (c) and (d). Policies and Rules Concerning Operator Service Access and Pay Telephone Compensation, CC Docket No. 91-35, [Report and Order and Further Notice of Proposed Rulemaking](#), 6 FCC Rcd 4736 (1991). Effective 09/16/91.

03/05/96 The Commission amended rules to require branding to parties on both ends of a collect call, to establish minimum routing and emergency call handling standards, and not to expand definition of aggregator. The Commission amended §§ 64.703(b)(3), 64.706, and 64.708. Amendment of Policies and Rules Concerning Operator Service Providers and Call Aggregators, CC Docket No. 94-158, [Report and Order and Further Notice of Proposed Rule Making](#), 11 FCC Rcd 4532 (1996). Effective 09/02/96.

01/29/98 The Commission amended § 64.703 and added §§ 64.709 and 64.710 to require OSPs to verbally disclose to away-from-home callers how to obtain total cost of call before call was connected. The Commission amended rules to require informational tariffs to include specific rates expressed in dollars and cents as well as applicable per call aggregator surcharges or other per-call fees. Billed Party Preference for InterLATA 0+ Calls, CC Docket No. 92-77, [Second Report and Order and Order on Reconsideration](#), 13 FCC Rcd 6122 (1998). **Erratum** (rel. 02/12/98). Effective 07/01/98, except for §§ 64.703(a)(4) and 64.710, which became effective 10/01/99.

07/02/98 The Commission declined to forbear from applying 47 U.S.C. §§ 201 and 202 (resale rule), international authorization requirement of 47 U.S.C. § 214, and resale rule of § 20.12(b) to broadband PCS and other CMRS providers, because they failed to satisfy three-prong test set forth in 47 U.S.C. § 10. The Commission granted partial forbearance from requirement that CMRS providers file tariffs for their international services, and from 47 U.S.C. § 226 for CMRS providers of operator services and aggregators. The Commission amended §§ 64.703, 64.704, 64.705, and 64.708. Personal Communications Industry Association's Broadband Personal Communications Services Alliance's Petition for Forbearance for Broadband Personal Communications Services, Biennial Regulatory Review-Elimination or Streamlining of Unnecessary and Obsolete CMRS Regulations, Forbearance from

Applying Provisions of the Communications Act to Wireless Telecommunications Carriers, WT Docket No. 98-100, Further Forbearance from Title II Regulation for Certain Types of Commercial Mobile Radio Service Providers, GN Docket No. 94-33, GTE Petition for Reconsideration or Waiver of a Declaratory Ruling, MSD-92-14, [Memorandum Opinion and Order and Notice of Proposed Rulemaking](#), 13 FCC Rcd 16857 (1998). Effective 09/10/98.

03/10/99 In Title for Part 64, Subpart G and in § 64.702 (b) and § 64.702 (c), the Commission removed words “Communications Common Carrier” and added in their place “Bell Operating Company” and revised last sentence of § 64.702 (d). The Commission concluded that although BOCs must continue to comply with CEI obligations, BOCs should no longer be required to file or obtain pre-approval of CEI plans or plan amendments before initiating or altering an intraLATA information service. Instead, the Commission required BOCs to post their CEI plans and plan amendments on publicly accessible Internet sites and to notify CCB of the posting. The Commission concluded that network information disclosure rules in *Computer II* and *Computer III* proceedings were successfully superceded by disclosure rules that the Commission adopted pursuant to the *1996 Act* and these rules should be eliminated. The Commission also amended § 51.325. *Computer III* Further Remand Proceedings: Bell Operating Company Provision of Enhanced Services, CC Docket No. 95-20, and 1998 Biennial Regulatory Review of *Computer III* and ONA Safeguards and Requirements, CC Docket No. 98-10, [Report and Order](#), 14 FCC Rcd 4289 (1999). Effective 04/23/99, except for § 51.325, 64.702 and Subpart G of Part 64, which became effective 06/02/99.

07/19/99 The Commission amended § 64.703 (c), specifying that consumer information that aggregators are required to post on or near public phones, be updated as soon as practically possible, but no later than 30 days after aggregator had changed its OSP. Amendment of Policies and Rules Concerning Operator Service Providers and Call Aggregators, CC Docket No. 94-158, [Second Report and Order](#), 64 Fed. Reg. 47118 (1999). Effective 11/08/99.

03/30/01 The Commission amended § 64.702 to eliminate the bundling restriction in order to allow non-dominant interexchange carriers to bundle CPE with their interstate, domestic, interexchange services. Policy and Rules Concerning the Interstate, Interexchange Marketplace, Implementation of Section 254(g) of the Communications Act of 1934, as amended, 1998 Biennial Regulatory Review – Review of Customer Premises Equipment and Enhanced Services Unbundling Rules in the Interexchange, Exchange Access and Local Exchange Markets, CC Docket Nos. 96-61, 98-183, [Report and Order](#), 16 FCC Rcd 7418 (2001). Effective 05/16/01.

12/12/01 The Commission affirmed rules adopted in the 1998 Billed Party Preference Recon. Order (1 FCC Rcd 6122 (1998)) regarding price disclosure rules that apply to providers of interstate operator services which were designed to ensure that consumers receive sufficient information about the rates they would pay for operator services at public phones. The Commission also clarified that the price disclosure rules apply to all interstate non-access code operator service calls, even those that were initiated by dialing 0. The Commission declined to exempt interstate intraLATA toll calls from the price disclosure obligation, and amended the rules to reflect the finding in the *1998 Billed Party Preference Recon Order* that in a bill-to-third number situation, the rate disclosure option must be offered to the party to be billed, if the OSP contacts that person to secure approval for billing, as well as the caller. The Commission amended §§ 64.703, 64.708, 64.709 and 64.710. Billed Party Preference for InterLATA 0+ Calls, CC Docket No. 92-77, [Second Order on Reconsideration](#), 16 FCC Rcd 22314 (2002). Effective 02/22/02.

06/27/05 The Supreme Court overturned the 9th Circuit Court’s decision, and upheld the Commission’s 2002 declaratory ruling in which it classified cable broadband Internet access service as a deregulated “information service” and not a “telecommunications service,” subject to Title II regulations, and reasoned that the lower court should have deferred to the Commission’s judgment on this issue. [National Cable and Telecom Assoc. et al. v. Brand X Internet Services](#), 125 S. Ct. 2688 (2005).

09/23/05 The Commission determined that facilities-based wireline broadband Internet access service is an information service, consistent with the June 2005 Supreme Court “Brand X” determination

classifying cable broadband Internet access service as a deregulated “information service.” Facilities-based wireline carriers are now permitted to offer broadband Internet access services under Title I and the transmission component of broadband Internet access can be offered on a non-common carriage or common carriage basis. If offered as a common carriage transmission service, it can be offered under tariff or on a non-tariffed basis. Broadband Internet transmission services will continue to be treated as “regulated” under Commission rules. The Order also requires facilities-based wireline broadband service providers to continue to provide existing wireline broadband Internet access to unaffiliated Internet Service Providers (ISPs) for one year, and to continue to contribute to existing universal service mechanisms based on their current levels of reported DSL transmission revenues for 270 days after the effective date of the Order, which is 11/16/05, or until the Commission adopts new USF contribution rules. The accompanying NPRM sought comment on the need for non-economic regulatory requirements to ensure consumer protection needs are met by all providers of broadband Internet access service, regardless of the underlying technology. Appropriate Framework for Broadband Access to the Internet over Wireline Facilities, Universal Service Obligations of Broadband Providers, Review of Regulatory Requirements for Incumbent LEC Broadband Telecommunications Services, Computer III Further Remand Proceedings: Bell Operating Company Provision of Enhanced Services; 1998 Biennial Regulatory Review - Review of Computer III and ONA Safeguards and Requirements, Conditional Petition of the Verizon Telephone Companies for Forbearance Under 47 USC Section 160(c) with Regard to Broadband Services Provided Via Fiber to the Premises; Petition of the Verizon Telephone Companies for Declaratory Ruling or, alternatively, for Interim Waiver with Regard to Broadband Services Provided Via Fiber to the Premises., CC Docket Nos. 01-337, 02-33, 04-242, 05-271, 95-20, 98-10, [Report and Order and Notice of Proposed Rulemaking](#), 20 FCC Rcd 14853 (2005), *petitions for reconsideration and review pending*. Effective 11/16/05. (*Wireline Broadband Order*).

09/23/05 The Commission adopted principles offering guidance to ensure that broadband networks are widely deployed, open, affordable, and accessible to all consumers. To encourage broadband deployment and preserve and promote the open and interconnected nature of the public Internet, consumers are entitled to: 1) access lawful Internet content of their choice; 2) run applications and use services of their choice, subject to the needs of law enforcement; 3) connect their choice of legal devices that do not harm the network; and 4) competition among network providers, application and service providers, and content providers. Appropriate Framework for Broadband Access to the Internet over Wireline Facilities; Review of Regulatory Requirements for Incumbent LEC Broadband Telecommunications Services; Computer III Further Remand Proceedings: Bell Operating Company Provision of Enhanced Services; 1998 Biennial Regulatory Review – Review of Computer III and ONA Safeguards and Requirements; Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities; Internet Over Cable Declaratory Ruling; Appropriate Regulatory Treatment for Broadband Access to the Internet Over Cable Facilities, CC Docket Nos. 00-185, 01-337, 02-33, 02-52, 95-20, 98-10, [Policy Statement](#), 20 FCC Rcd 14986 (2005). Effective 09/23/05.

06/27/06 The DC Circuit Court reversed and remanded a Commission ruling that denied a forbearance petition filed by SBC Communications, Inc. (now AT&T) from Title II regulation of IP Platform services. The court found the Commission lacked authority to deny a petition as procedurally improper just because it requests forbearance from uncertain regulatory obligations. The court also found the Commission’s decision failed to explain how its finding that SBC’s request lacked specificity was consistent with standards applied in other contexts. [AT&T, Inc. v. Federal Communications Commission](#), 452 F.3d 830 (D.C. Cir. 2006).

11/07/06 The Commission declared Broadband over Power Line (BPL)-enabled Internet access service to be an information service, placing BPL-enabled Internet access service on an equal regulatory footing with cable modem service and wireline broadband Internet access service. The Commission found that the transmission component underlying BPL-enabled Internet access service is “telecommunications,” and that the provision of this telecommunications transmission component as part of a functionally integrated, finished BPL-enabled Internet access service offering is an information service. United Power Line Council’s Petition for Declaratory Ruling Regarding the Classification of Broadband over Power Line Internet Access Service as an Information Service, WC Docket No. 06-10, [Memorandum Opinion and Order](#), 21 FCC Rcd 13281 (2006). Effective 11/06/06.

03/23/07 The Commission found that wireless broadband Internet access service is an information service under the Communications Act of 1934, as amended. Specifically, the Commission found that the transmission component underlying wireless broadband Internet access service is “telecommunications,” and that the provision of this telecommunications transmission component as part of a functionally integrated wireless Internet access service is an information service. This determination places wireless broadband Internet access service on the same regulatory footing as other broadband services, such as cable modem service, wireline broadband (DSL) Internet access service, and Broadband over Power Line (BPL)-enabled Internet access service. Appropriate Regulatory Treatment for Broadband Access to the Internet over Wireless Networks, WT Docket No. 07-53, [Declaratory Ruling](#), 22 FCC Rcd 5901 (2007). Effective 03/23/07.

08/06/07 The Commission, for the first time, decided to apply regulatory fee obligations to interconnected Voice over Internet Protocol (VoIP) providers for the assessment and collection of regulatory fees for Fiscal Year 2007. Assessment on VoIP providers will be based on their revenues, and will be the same rate as interstate telecommunications service providers. Regulatory fees are mandated by Congress and are collected to recover the regulatory costs associated with the Commission’s enforcement, policy and rulemaking, user information, and international activities. Assessment and Collection of Regulatory Fees for Fiscal Year 2007, MD Docket No. 07-81, [Report and Order and Further Notice of Proposed Rulemaking](#), 22 FCC Rcd 15712 (2007). Effective 09/17/07 except for the new rules on VoIP assessment, which will become effective 11/15/07.

08/20/07 The Commission partially granted ACS of Anchorage, Inc.’s petition for forbearance from certain dominant carrier regulation of its interstate access service, and from Title II regulation of its broadband services in the Anchorage, Alaska study area. The Commission agreed to forbear from applying the rate-of-return, tariffing, discontinuance, and transfer of control regulations that apply to dominant carriers, subject to certain conditions, including a cost allocation condition and withdrawal from the NECA pooling functions and the NECA tariff for the Anchorage study area. The Commission denied aspects of the ACS petition to the extent it sought forbearance from dominant carrier regulation of its interstate special access services generally. Petition of ACS of Anchorage, Inc. Pursuant to Section 10 of the Communications Act of 1934, as Amended (47 U.S.C. Section 160(c)) for Forbearance from Certain Dominant Carrier Regulation of its Interstate Access Services and for Forbearance from Title II Regulation of its Broadband Services in the Anchorage, Alaska, Incumbent Local Exchange Study Area, WC Docket No. 06-109, [Memorandum Opinion and Order](#), 22 FCC Rcd 16304 (2007). Effective 08/20/07.

10/12/07 The Commission granted, in part, the AT&T and BellSouth (jointly AT&T) petitions requesting forbearance from applying Title II and the Computer Inquiry rules to certain broadband services, including AT&T’s existing packet switched broadband telecommunications services and existing optical transmission services. However, the Commission refused to grant other aspects of the requests, specifically: from any statutory or regulatory requirement that applies to common carriers or LECs generally, regardless of whether they are incumbents or competing carriers; from any statutory or regulatory requirements that apply to AT&T in its capacities as an ILEC or a BOC; or to AT&T’s affiliate, SNET, in its capacity as an independent ILEC. AT&T must continue to meet its public policy obligations under Title II and the Commission’s implementing rules with respect to the services at issue, including policies related to 911, emergency preparedness, customer privacy, and universal service. Also, the Commission indicated the forbearance relief granted does not affect the conditions adopted in the AT&T/ BellSouth Merger Order. Petition of AT&T, Inc. for Forbearance under 47 U.S.C. Section 160(c) from Title II and Computer Inquiry Rules with respect to Broadband Services, Petition of BellSouth Corporation for Forbearance Under Section 47 U.S.C. Section 160(c) from Title II and Computer Inquiry Rules with respect to Broadband Services, WC Docket No. 06-125, [Memorandum Opinion and Order](#), 22 FCC Rcd 18075 (2007). Effective 10/12/07.

10/16/07 The Third Circuit upheld the Commission’s Wireline Broadband Order, which found wireline broadband Internet access service to be a functionally integrated “information service.” The court agreed with the Commission that from the perspective of the end-user, wireline broadband service and cable modem service are functionally similar and, therefore, should be subject to the same regulatory classification under the Communications Act. [Time Warner Telecom, Inc. v. Federal Communications Commission](#), 507 F.3d 205 (3rd Cir. 2007).

10/24/07 The Commission largely granted the Embarq and Frontier and Citizens petitions for forbearance from applying Title II of the Act and the Computer Inquiry rules to certain broadband services. Consistent with its recent AT&T Forbearance Order, the Commission granted substantial forbearance relief to Embarq and Frontier with regard to their existing packet-switched broadband telecommunications services and their existing optical transmission services. Embarq and Frontier are relieved of their tariffing obligations under the Computer Inquiry rules in connection with these services, but must comply with the Computer Inquiry obligations that apply to all non-ILEC, facilities-based wireline carriers. The Commission did not forbear from any statutory or regulatory requirement that applies to common carriers or LECs generally regardless of whether they are incumbents or competing carriers. In addition, Embarq and Frontier must continue to meet their public policy obligations under Title II and the Commission's implementing rules with respect to the services at issue. Petition of the Embarq Local Operating Companies for Forbearance Under 47 U.S.C. § 160(c) from Application of Computer Inquiry and Certain Title II Common- Carriage Requirements, Petition of the Frontier and Citizens ILECs for Forbearance Under Section 47 U.S.C. § 160(c) from Title II and Computer Inquiry Rules with Respect to Their Broadband Services, WC Docket No. 06-147, [Memorandum Opinion and Order](#), 22 FCC Rcd 19478 (2007). Effective 10/24/07.

01/25/08 The Commission amended §§ 61.14, 61.17, 61.20, 61.32, 61.153, and 64.709, as well as sections in Parts 0, 1, 2, 73, and 80. The Order changed the name and address that regulatees, applicants and licensees use to submit, or file, certain applications and payments to the Commission, and are non-substantive, non-controversial rule amendments necessary to reflect a recent change by the Commission in the bank providing the Commission's lockbox service. In order for filers to become familiar with the address changes in the rules, the Commission allowed a transition period of forty-five days after Federal Register Publication whereby fees, applications, and other filings erroneously submitted by parties to the former lockbox bank shall be forwarded automatically to the new bank at the address listed in the rules. In addition, during the transition period, the date that such fees, applications, and other filings are date-stamped as received by the former lockbox bank shall be deemed to be the official filing date of such submissions. Amendment of Parts 0, 1, 2, 61, 64, 73, and 80 of the Commission's Rules, Concerning Commission Organization, Practice and Procedure, Frequency Allocations and Radio Treaty Matters; General Rules and Regulations, Tariffs, Miscellaneous Rules Relating to Common Carriers, Radio Broadcast Services, and Stations in the Maritime Services, [Order](#), 23 FCC Rcd 680 (2008). Effective 02/19/08.

06/12/08 The Commission amended FCC Form 477 data collection to require providers to report broadband service speed data in conjunction with subscriber counts according to new categories for download and upload speeds. The Commission also amended reporting requirements for mobile wireless broadband providers to require them to report the number of subscribers whose data plans allow them to browse the Internet and access Internet content of their choice. Lastly, the Commission required providers of interconnected VoIP service to report subscribership information on Form 477. The accompanying FNPRM sought comment on developing a nationwide broadband availability mapping program. Development of Nationwide Broadband Data to Evaluate Reasonable and Timely Deployment of Advanced Services to All Americans, Improvement of Wireless Broadband Subscribership Data, and Development of Data on Interconnected Voice over Internet Protocol (VoIP) Subscribership, WC Docket No. 07-38, [Report and Order and Further Notice of Proposed Rulemaking](#), 23 FCC Rcd 9691 (2008). Effective 02/20/09.

06/09/11 The Commission revised Part 61 and 64 rules to enable all tariff filers to file tariffs electronically over the Internet, using the Electronic Tariff Filing System. The Commission also clarified and made more consistent certain technical rules related to tariff filings. Amended § 64.709 – Informational Tariffs. Electronic Tariff Filing System, WC Docket No. 10-141, [Report and Order](#), 26 FCC Rcd 8884 (2011). Effective 11/17/11.

### Subpart I - Allocation of Costs

02/06/87 The Commission adopted rules for recording transactions between regulated telephone companies and their corporate affiliates, and cost allocation standards for use in apportioning costs between regulated and nonregulated activities. The purpose of these rules was to inhibit carriers from imposing on ratepayers, who pay for regulated services, the costs and risks of carriers' unregulated ventures. The FCC amended §§ 32.14, 32.23, 32.102, 32.1220, 32.1406, 32.2311, 32.2321, 32.2341, 32.6999, 32.7990, and 64.901. Additionally, the FCC added §§ 32.27 and 32.7991. Separation of Costs of Regulated Telephone Service From Costs of Nonregulated Activities, Amendment of Part 31, the Uniform System of Accounts for Class A and Class B Telephone Companies to Provide for Nonregulated Activities and to Provide for Transactions between Telephone Companies and their Affiliates, CC Docket No. 86-111, [Report and Order](#), 2 FCC Rcd 1298 (1987). Effective 01/01/88.

10/16/87 The Commission amended §§ 32.27 (b), (c) and (f), 32.1220, 32.1406 (a), 32.2311 (g) and (h), 32.2341 (g), 32.7991 (b) and (c), and 64.901 (b)(4), and added § 64.902, in considering petitions for reconsideration of the 02/06/87 Order. The Commission reconsidered its earlier decision to require cost allocations of COE and outside plant to be allocated based on a forecast of peak relative regulated and nonregulated use over the depreciation life of plant or equipment, and reduced forecast period to three years. Separation of Costs of Regulated Telephone Service From Costs of Nonregulated Activities, Amendment of Part 31, the Uniform System of Accounts for Class A and Class B Telephone Companies to Provide for Nonregulated Activities and to Provide for Transactions between Telephone Companies and their Affiliates, CC Docket No. 86-111, [Order on Reconsideration](#), 2 FCC Rcd 6283 (1987). Effective 04/22/88 (Part 32 Amendments) and 01/01/88 (Part 64 Amendments). [Order on Further Reconsideration](#) clarifies the rule with respect to reallocation of investment from nonregulated to regulated, 3 FCC Rcd 6701 (1988).

11/21/89 The Commission amended § 64.901 so that the first year of the forecast period is the calendar year during which the forecast is filed, with the balance of the forecast period being the following two calendar years. Automated Reporting Requirements for Certain Class A and Tier 1 Telephone Companies Parts 31, 43, 67 and 69 of the FCC's Rules), CC Docket No. 86-182, [Order on Further Reconsideration](#), 4 FCC Rcd 8229 (1989). Effective 05/21/90.

12/20/91 The Commission reversed its decision in Computer II and the BOC Separation Order to impose structural separation requirements for the provision of enhanced services by BOCs. Also preempted certain forms of state regulation that would thwart or impede federal objectives. The Commission also strengthened the cost accounting safeguards. Added §§ 64.903 and 64.904. Computer III Remand Proceedings: Bell Operating Company Safeguards and Tier 1 Local Exchange Company Safeguards, CC Docket No. 90-623, [Report and Order](#), 6 FCC Rcd 7571 (1991), *correcting amendment*, 59 Fed. Reg. 46357 (Sept. 8, 1994). Effective 02/01/92.

09/12/96 The Commission amended § 64.903 and proposed amendments to § 64.904 to reflect the reduction in filing frequency requirements for ARMIS reports and CAMs from quarterly to annually. Commission adopted interim rules to measure inflation, which measurement would be used to adjust references to carrier revenues which would, in turn, affect carrier classification and reporting requirements rules (Part 32). Since *1996 Act* did not specify how inflation should be measured, FCC adopted these interim rules while considering different methods for calculating inflation. The Commission also amended §§ 32.11 and 32.9000, and §§ 43.21, 43.22, 43.41, 43.43 regarding filing of ARMIS reports on annual, rather than quarterly basis. Implementation of the Telecommunications Act of 1996: Reform of Filing Requirements and Carrier Classifications, CC Docket No. 96-193, Anchorage Telephone Utility, Petition for Withdrawal of Cost Allocation Manual, AAD 95-91, [Order and Notice of Proposed Rulemaking](#), 11 FCC Rcd 11716 (1996). Effective 09/25/96.

12/24/96 The Commission adopted modifications to rules regarding accounting treatment for transactions between carriers and their nonregulated affiliates, initially proposed the NPRM (8 FCC Rcd 8071 (1993)). Implementation of the Telecommunications Act of 1996 Accounting Safeguards Under

the Telecommunications Act of 1996, CC Docket No. 96-150, [Report and Order](#), 11 FCC Rcd 17539 (1996). Effective 08/12/97.

05/08/97 The Commission amended § 64.901, adding paragraph (c), to prohibit exchange carriers from using services that are not competitive to subsidize services subject to competition and clarify that services considered part of universal service cannot use more than reasonable share of joint and common costs of carriers' facilities to provide those services. Made necessary changes to cost allocation rules, accounting safeguards and guidelines to ensure that telecommunications carriers were not subsidizing competitive services with services that were not competitive, in accordance with 47 U.S.C. § 254 (k). Implementation of Section 254 (k) of the Communications Act of 1934, as Amended, [Order](#), 12 FCC Rcd 6415 (1997). Effective 09/29/97.

05/20/97 The Commission amended §§ 64.903 and 64.904, changing the CAM filing requirements were changed so that 60-day notice period for changes was reduced to 15 days. Additionally, the Commission made the interim rules to adjust revenue thresholds for inflation (based on the annual average value of the Gross Domestic Product Chain-Type Price Index (GDP-CPI)) permanent. Implementation of the Telecommunications Act of 1996: Reform of Filing Requirements and Carrier Classifications, CC Docket No. 96-193; Anchorage Telephone Utility, Petition for Withdrawal of Cost Allocation Manual, AAD 95-91, [Report and Order](#), 12 FCC Rcd 8071 (1997). Effective 08/25/97.

06/30/99 As part of its 1998 Biennial Regulatory Review, the Commission streamlined its accounting requirements for mid-sized ILECs whose aggregate annual revenues were less than \$7 billion. These mid-sized ILECs were previously required to use Class A accounts, and were now allowed to use the more streamlined Class B accounts. FCC also concluded that mid-sized ILECs should be permitted to submit their CAMs based on the Class B system of accounts. FCC relaxed its annual audit requirements for cost allocations related to the CAM by permitting mid-sized ILECs to obtain an attestation every two years. FCC also concluded that mid-sized ILECs could obtain an audit every two years, instead of an annual financial audit requiring a positive opinion. FCC also reduced or eliminated a number of accounting requirements for all carriers subject to Part 32. Additionally, FCC amended § 64.904. 1998 Biennial Regulatory Review-Review of Accounting and Cost Allocation Requirements, CC Docket No. 98-81, Report and Order in CC Docket No. 98-1, United States Telephone Association Petition for Rulemaking, ASD File No. 98-64, Implementation of the Telecommunications Act of 1996 Accounting Safeguards under the Telecommunications Act of 1996, CC Docket No. 96-150, Order on Reconsideration CC Docket 96-150, Petition for Forbearance of the Independent Telephone & Telecommunications Alliance, AAD File No. 98-43, Fourth Memorandum Opinion and Order in AAD File No. 98-43, Petition for Rulemaking to Amend Part 32 of the Commission's Rules, Uniform System of Accounts for Class A and Class B Telephone Companies, to Adopt the Accounting for Software Required by Statement of Position 98-1, [Report and Order in CC Docket No.: 98-81, Order on Reconsideration in CC Docket No. 96-150, Fourth Memorandum Opinion and Order in AAD File No. 98-43](#), 14 FCC Rcd 11396 (1999). Effective 11/15/99 except for § 32.2000 (b), which contains information and collection requirements and is not effective until approved by the OMB.

03/08/00 The Commission revised §§ 64.903(b) and 64.904(a), completing its first phase of comprehensive accounting and ARMIS review, amending a number of rules in 47 C.F.R. Part 32. Allowed carriers to reduce the CAM audit requirement from an annual financial statement audit to a biennial attestation engagement and eliminated 15-day pre-filing requirement for certain CAM changes. Comprehensive Review of the Accounting Requirements and ARMIS Reporting Requirements for Incumbent Local Exchange Carriers: Phase 1, CC Docket No. 99-253, [Report and Order](#), 15 FCC Rcd 8690 (2000). Effective 09/28/00.

11/05/01 The Commission released its second biennial review of the accounting rules and the (ARMIS) reporting requirements that apply to ILECs. The review resulted in major accounting and reporting reforms including: consolidation and streamlining of Class A accounting requirements, the relaxation of certain aspects of the affiliate transaction rules, simplified cost allocation rules for major carriers and a reduction of the ARMIS reporting requirements for both large and mid-sized ILECs. The FCC amended numerous sections in Parts 32, 51, 54, 64, 65 and 69. 2000 Biennial Regulatory Review – Comprehensive Review of the Accounting Requirements and ARMIS Reporting Requirements for Incumbent Local Exchange Carriers: Phase 2, Amendments to the Uniform System of Accounts for

Interconnection, Jurisdictional Separations Reform and Referral to the Federal-State Joint Board, Local Competition and Broadband Reporting, CC Docket Nos. 00-199, 97-212, 80-286, 99-301, [Report and Order in CC Docket Nos. 00-199, 97-212 and 80-286, and Further Notice of Proposed Rulemaking in CC Docket Nos. 00-199, 99-301 and 80-286](#), 16 FCC Rcd 19911 (2001). [Erratum](#), 17 FCC Rcd 768 (2002). Effective 08/06/02. [Order on Reconsideration](#) (17 FCC Rcd 4766 (2002)) reinstated Account 3400 (§ 32.3400) and deferred the effective date of all other rule changes adopted in the 11/05/01 Report and Order until 01/01/03. The Commission subsequently suspended the effective date for rule changes consolidating § 32.5230 into § 32.5200, §§ 32.6621-6623 into § 32.6620, and §§ 32.6561-6565 into § 32.6560 pending further review by the Joint Conference (67 Fed. Reg. 77432 (2002); 68 Fed. Reg. 38641 (2003); 68 Fed. Reg. 75455 (2003); 69 Fed. Reg. 53645 (2004)). The Commission also made a correction to reinstate suspended rules that had been removed from 47 CFR Part 32 (69 Fed. Reg. 44607 (2004)).

12/10/01 The Commission revised several of the ARMIS reports to implement the *ARMIS Report and Order*, including FCC Reports 43-01 (Annual Summary Report), 43-02 (USOA Report), 43-03 (Joint Cost Report) 43-04 (Access Report) ,43-05 (Service Quality Report) and FCC Report 495A, (Forecast of Investment Usage) and FCC Report 495B (Actual Usage of Investment) to clarify definitions and descriptions in these reports to ensure consistency among reports and to improve the understanding of existing requirements. Revision of ARMIS Annual Summary Report (FCC Report 43-01), ARMIS USOA Report (FCC Report 43-02), ARMIS Joint Cost Report (FCC Report 43-03), ARMIS Access Report (FCC Report 43-04), ARMIS Service Quality Report (FCC Report 43-05), ARMIS Customer Satisfaction Report (FCC Report 43-06), ARMIS Infrastructure Report (FCC Report 43-07), ARMIS Operating Data Report (FCC Report 43-08), ARMIS Forecast of Investment Usage report (FCC Report 495A), and ARMIS Actual Usage of Investment Report (FCC Report 495B) for Certain Class A and Tier 1 Telephone Companies, AAD 95-91, CC Docket No. 86-182, [Order](#), 16 FCC Rcd 21779 (2001). Effective 12/10/01.

05/04/04 The Commission announced the inflation-adjusted 2003 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, and 64.903 accounting and reporting purposes. The revenue threshold between Class A and Class B carriers is increased to \$123 million. The revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$7.240 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 19 FCC Rcd 8146 (2004). Effective 05/04/04.

04/28/05 The Commission announced the inflation-adjusted 2004 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, 43.21, 43.43, and 64.903 accounting and reporting purposes. The revenue threshold between Class A and Class B carriers is increased to \$125 million; the revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$7.403 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 20 FCC Rcd 8551 (2005). Effective 04/28/05.

04/24/06 The Commission announced the inflation-adjusted 2005 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, and 64.903 accounting and reporting purposes. The revenue threshold between Class A and Class B carriers is increased to \$129 million. The revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$7.668 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 21 FCC Rcd 4329 (2006). Effective 04/24/06.

04/13/07 The Commission announced the inflation-adjusted 2006 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, and 64.903 accounting and reporting purposes. The revenue threshold between Class A carriers and Class B carriers is increased to \$134 million. The revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$7.950 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 22 FCC Rcd 6919 (2007). Effective 04/13/07.

04/22/08 The Commission announced the inflation-adjusted 2007 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, and 64.903 accounting and reporting purposes. The revenue threshold between Class A carriers and Class B carriers is increased to \$138 million. The revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$8.181 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 23 FCC Rcd 6796 (2008). Effective 04/22/08.

04/24/09 The Commission announced the inflation-adjusted 2008 revenue thresholds for classifying carrier categories for §§ 32.11, 32.9000, and 64.903 accounting and reporting purposes. The revenue threshold between Class A carriers and Class B carriers is increased to \$142 million. The revenue threshold between larger Class A carriers and mid-sized carriers is increased to \$8.374 billion. Annual Adjustment of Revenue Thresholds, [Public Notice](#), 24 FCC Rcd 4911 (2009). Effective 04/24/09.

### **Subpart J – Recovery of Investments and Expenses in Regulated Interstate Rates**

03/23/18 - The FCC codified rules prohibiting the use of federal high-cost support for expenses that are not used for the provision, maintenance and upgrading of facilities and services for which the support is intended; adopts rules prohibiting recovery of certain expenses via interstate rates; and offers additional high-cost support to RoR carriers that previously accepted A-CAM support. The Third Order on Reconsideration resolved or clarified certain issues raised in petitions for reconsideration of the March 2016 RoR Reform Order, including fully funding carriers affected by the high-cost budget control mechanism from July 2017 to June 2018, and adding the adjustment factor GDP-CPI to the OpEx limitation. The NPRM seeks comment on additional reforms to high-cost support, and asks, for example, whether to fully fund existing A-CAM support recipients, afford a new opportunity for legacy providers to elect model-based support, and establish a minimum threshold of support for legacy providers that would not be subject to a budget cap. Revised §§ 54.7, 54.303, 54.313, 54.901, 54.1305, 54.1308, 54.1310; added §§ 64.1000, 64.1001, and 64.1002. Connect America Fund, WC Docket No. 10-90, ETC Reports and Certifications, WC Docket No. 14-58, Establishing Just and Reasonable Rates for Local Exchange Carriers, WC Docket 17-135 and Developing a Unified Intercarrier Compensation Regime, CC Docket No. 01-92, [Report and Order, Third Order on Reconsideration, and NPRM](#), FCC 18-29. Effective: 05/31/18 [Erratum](#), rel. 04/26/18

### **Subpart K - Changes in Preferred Telecommunications Service Providers**

12/23/98 The Commission adopted rules to implement 47 U.S.C. § 258, to eliminate “slamming,” by closing loopholes and bolstering deterring mechanisms, such as taking profit out of slamming. Subscribers were absolved of liability for certain charges (which removed profit while compensating victims), verification procedures were strengthened, and scope of “slamming” rules was broadened. Rights of consumers were strengthened in three areas: (1) relief given to “slamming” victims; (2) specific methods carrier must use to obtain customer verification of preferred carrier change requests; and (3) methods for consumer to “freeze” existing carrier. “Welcome package” was eliminated as verification option. The Commission amended Subpart K, §§ 64.1100, 64.1150, 64.1160, 64.1170, 64.1180, and 64.1190. The Commission lifted the stay of the application of the verification rules to inbound calls imposed in Commission’s Order (11 FCC Rcd 856 (1995)). Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket No. 94-129, [Second Report and Order and Further Notice of Proposed Rulemaking](#), 14 FCC Rcd 1508 (1999), *stayed in part, MCI WorldCom v. FCC*, No. 99-1125 (D.C. Cir. 1999). Effective 04/29/99, except changes to §§ 65.1100 (c), 64.1100 (d), 64.1170, and 64.1180, which became effective 07/22/99.

05/03/00 The Commission granted in part petitions for reconsideration of the Section 258 Order (14 FCC Rcd 1508 (1998)). Specifically, revised rules that provided for slamming disputes between consumers and carriers to be brought before appropriate state commissions, or the Commission in cases where the state has not opted to administer FCC rules, rather than to authorized carriers. The Commission modified liability rules that applied when a consumer paid charges to a slamming carrier. New rules required slamming carriers to pay out 150% of the collected charges to the authorized carrier, 50% of which were paid to the consumer. Finally, the Commission set forth certain notification requirements to facilitate carriers’ compliance with the liability rules. The Commission redesignated § 64.1160 as § 64.1130; added § 64.1110, § 64.1120, and § 64.1140; revised § 64.1100, § 64.1150, § 64.1160, § 64.1170, and § 64.1180. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket No. 94-129, [First Order on Reconsideration](#), 15 FCC Rcd 8158 (2000). [Errata](#) (rel. Jun. 14, 2000). Effective 09/05/00 except for § 64.1110(a), § 64.1140(a) and (b), § 64.1150 (a) through (d), § 64.1160(b) through (f), § 64.1170(b) through (f) which became effective 11/28/00.

08/15/00 The Commission amended §§ 64.1000, 64.1120, 64.1130, 64.1180, 64.1190, redesignated 64.1120(c)(4) to read 64.1120(c)(5), and added § 64.1195. The new rules were designed to improve the process for consumers to choose their preferred telephone carrier, while making it more difficult for unscrupulous carriers to continue the illegal practice of telephone slamming. Specifically, the Commission permitted preferred carrier changes to be conducted electronically through the use of internet Letters of Agency (LOAs). The action also addressed the problem of "soft slamming" by facilitating the independent use of Carrier Identification Codes (CICs) by switchless resellers; refined the independent third party verification process to ensure its independence, efficiency, and consistency; adopted a definition of the term "subscriber"; required carriers to submit a bi-annual report on the number of slamming complaints they receive; and adopted streamlined carrier registration requirements that prevent slammers from escaping detection simply by changing their names. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket No. 94-129, [Third Report and Order and Second Order on Reconsideration](#), 15 FCC Rcd 15996 (2000). [Errata](#), DA 00-2163 (rel. Sept. 25, 2000), [Errata](#), DA 00-2613 (rel. Sept. 26, 2000), [Errata](#), DA 00-2192 (rel. Oct. 4, 2000). Effective 04/02/01.

02/22/01 The Commission amended § 64.1180(a) to apply the reporting requirements to all carriers providing telephone exchange and/or telephone toll service. In addition, the Commission clarified that, to satisfy § 64.1180(b)(6) of the reporting requirement, a carrier should report the total number of subscribers it was serving at the end of the relevant report period, rather than the number it was serving on the date the report was filed. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket No. 94-129, [Order](#), 16 FCC Rcd 4999 (2001). Effective 04/02/01.

05/15/01 The Commission amended § 64.1120 of its rules to replace the waiver process and provide for an acquiring carrier to self-certify to the Commission, in advance of transfer, that the carrier would follow the required procedures regarding carrier change authorization and verification to protect consumers from fraudulent charges in presubscribed carriers. 2000 Biennial Review – Review of Policies and Rules Concerning Unauthorized Changes of Consumers and Long Distance Carriers, Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket Nos. 00-257, 94-129, [First Report and Order in CC Docket No. 00-257 and Fourth Report and Order in CC Docket No. 94-129](#), 16 FCC Rcd 11218 (2001). Effective 06/21/01.

03/17/03 The Commission amended §§ 64.1120, 64.1130, 64.1150, 64.1160, 64.1170 and 64.1180 by eliminating the requirement that carriers file Form 478 reports of slamming complaints, explaining that experience had shown the reports to be of limited value in investigating slamming allegations. The Commission added a requirement that executing carriers inform slammed subscribers of additional options for complaint resolution. The Commission also clarified that LECs were to be held liable for slamming and subject to the same penalties as IXCs when an unauthorized carrier change was the result of a LEC mistake. In addition, the Commission clarified that LECs should follow verification procedures for carrier changes initiated by the customer and, citing competitive concerns, confirmed that LECs could not re-verify PIC change requests or use customer information not available to other carriers through normal channels for winback campaigns. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers' Long Distance Carriers, CC Docket No. 94-129, [Third Order on Reconsideration and Second Further Notice of Proposed Rulemaking](#), 18 FCC Rcd 5099 (2003). Effective 06/02/03; §§ 64.1120, 64.1130, 64.1150, 64.1160, 64.1170 and 64.1180 became effective 01/12/05.

04/08/03 The U.S. Court of Appeals, D.C. Circuit Court, determined that the Commission had overstepped its statutory authority, and reversed a Commission decision fining AT&T \$80,000 for slamming in two instances where AT&T had followed Commission verification procedures but received authorization from someone other than the actual subscriber. The Commission maintained that the actual subscriber must authorize the carrier change in order for a carrier to be in compliance with the rules. The D.C. Circuit found that the Commission's "actual authorization" requirement exceeded the authority accorded by Section 258 of the 1996 Act to prescribe verification procedures and imposed a "virtually impossible task" on carriers that have "little choice but to depend on the veracity of the person answering the phone." The D.C. Circuit, however, did not vacate the Commission's rule. [AT&T Corp. v. FCC](#), 323 F.3d 1081 (D.C. Cir. 2003).

05/23/03 The Commission clarified carrier change verification responsibilities of LECs. In the Commission's *Third Order on Reconsideration and Second Notice of Proposed Rulemaking* (68 Fed. Reg. 19152 and 19176 (2003)) which modified the slamming rules, the Commission had expanded verification requirements to apply to customer-related long distance carrier change requests. This *Order* clarified that verification by a LEC was required only when the customer-initiated long distance carrier change involved the LEC or an affiliate of the LEC. Customer-initiated changes that did not involve the LEC or its long distance affiliate remained exempt from verification requirements. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers' Long Distance Carriers, CC Docket No. 94-129, [Order](#), 18 FCC Rcd 10997(2003). Effective 05/23/03.

07/16/04 The Commission amended § 64.1120 to exempt acquiring carriers in carrier-to-carrier (CTC) sale or transfer of customer bases from paying carrier change charges where the customers are acquired by default, other than through bankruptcy, and state law requires the exiting carrier to pay these carrier change costs. The Commission otherwise denied petitions for reconsideration of its 05/15/01 order (16 FCC Rcd 11218 (2001)) that established a streamlined process for carrier change authorization and verification in situations involving CTC sale or transfer of subscriber bases. 2000 Biennial Review - Review of Policies and Rules Concerning Unauthorized Changes of Consumers' Long Distance Carriers, Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket Nos. 00-257, 94-129, [First Order on Reconsideration, Fourth Order on Reconsideration](#), 19 FCC Rcd 13432 (2004). Effective 03/15/05.

01/09/08 The Commission amended §§ 64.1110, 64.1120, 64.1130, 64.1150, 64.1160, and 64.1190, and revised its requirements concerning verification of a consumer's intent to switch carriers. Specifically, the new requirements include: ensuring that each verification includes the date; expanding the disclosure obligations of third party verifiers when consumers have questions during the verification; and clarifying the required disclosures by verifiers to ensure that consumers better comprehend precisely what service changes they are approving. Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996, Policies and Rules Concerning Unauthorized Changes of Consumers' Long Distance Carriers. CC Docket No. 94-129, [Fourth Report and Order](#), 23 FCC Rcd 493 (2008). Effective 4/11/08; 64.1120(c)(3)(iii) is effective 07/30/08.

06/08/18 The Commission amended the rules to reinforce the its ability to take action against slammers and crammers and to deter carriers from slamming and cramming in the first place. Specifically, it codified a ban on material misrepresentations on sales calls and unauthorized charges on telephone bills, and improved the effectiveness of the existing third-party verification (TPV) process. It also declined to adopt more burdensome measures that the record reveals may unduly hinder consumers' ability to switch providers. Amended §§ 64.1120 and 64.2401. Protecting Consumers from Unauthorized Carrier Changes and Related Unauthorized Charges, WC Docket No. 17-169, [Report and Order](#), 33 FCC Rcd 5773 (2018). Effective 08/16/18.

### **Subpart L – Restrictions on Telemarketing, Telephone Solicitation and Facsimile Advertising**

12/13/18 – The FCC revised rules to create a comprehensive database to enable callers to verify whether a telephone number has been disconnected before calling that number, thereby helping to protect consumers with reassigned numbers from receiving unwanted robocalls. It revised §§ 52.15, 52.103 and 64.1200. Advanced Methods to Target and Eliminate Unlawful Robocalls, CG Docket No. 17-59, [Second Report and Order](#), FCC 18-177. Effective 03/26/19; however, compliance with §§ 52.15(f)(1)(ii)(8), 52.103(d) and 64.1200(l)(1) and (2) will not be required until the Commission publishes a notice in the FR announcing compliance dates.

### **Subpart M - Provision of Payphone Service**

05/08/92 The Commission prescribed an interim rate and mechanism for compensating competitive PPOs for originating interstate access code calls. The Commission prescribed that PPOs receive \$6 per phone per month, and required that PPOs be responsible for billing and collecting this compensation from IXCs that earned toll revenues in excess of \$100 million and provide live or automated operator

services. Individual IXC's compensation obligation would be set according to its relative share of toll revenues among IXCs required to pay compensation. The Commission directed LECs to provide each OSP responsible for compensation with a quarterly list showing all COCOT lines in their service areas. The Commission added subpart M - § 64.1301. Policies and Rules Concerning Operator Service Access and Pay Telephone Compensation, CC Docket No. 91-35, [Second Report and Order](#), 7 FCC Rcd 3251 (1992). **Erratum** (rel. May 27, 1992). Effective 06/01/92.

09/20/96 The Commission adopted rules to ensure that PSPs were fairly compensated for calls made on their payphones, and concluded that IXCs should be required to pay PSPs for access code calls and subscriber 800 calls. The Commission established a two-year interim compensation plan for coinless access code and subscriber 800 calls (*e.g.*, calling card or access code calls, subscriber 800 calls, but not inmate or other 0+ calls) made from payphone, for PSPs not affiliated with LEC. Additionally, the Commission required IXCs with more than \$100M in revenues to compensate PSPs for first year of interim compensation period by contributing monthly to fund, to be paid out pro rata to PSPs. The Commission also required LECs to maintain its payphone assets on its own books as unregulated activity. Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket 96-128, **Report and Order**, 11 FCC Rcd 20541 (1996). **Errata**, DA 96-1623 (rel. Sept. 27, 1996) and **Errata**, DA 96-1666, (rel. Oct. 8, 1996). Subpart M heading and § 64.1301 and addition of § 64.1340 became effective 11/06/96. Amendments to § 64.703 and new § 64.1330 became effective 12/16/96. Removal of § 64.1301 and amendments to §§ 64.1300, 64.1310 and 64.1320 became effective 10/07/97.

07/01/97 U.S. Court of Appeals, D.C. Circuit, granted in part and denied in part twenty (20) consolidated petitions for review filed by various telecommunications service providers and state regulatory commissions seeking relief from payphone compensation rules established in 09/20/96 Report and Order (11 FCC Rcd 20541 (1996)). Vacated \$0.35 per-call compensation and the rule requiring IXCs with more than \$100 million in access revenues to pay interim compensation. The court found FCC's decision to set compensation for 800 and access code calls at deregulated local coin rate (\$0.35 per-call) and to require payments only from large IXCs was arbitrary and capricious. The court concluded that FCC had not adequately justified its conclusion that the costs of local coin calls were similar to toll-free and access code calls, and remanded matter to FCC for further consideration. **Illinois Public Telecommunications Association v. FCC**, 117 F.3d 555 (D.C. Cir. 1997).

09/16/97 U.S. Court of Appeals, D.C. Circuit, granted Motion for Clarification filed by telecommunications service providers and state regulatory commissions, clarifying that prior opinion in **Illinois Public Telecommunications Association v. FCC**, 117 F.3d 555 (D.C. Cir. 1997) had, in fact, vacated portions of rules which set compensation that IXCs had to pay to PSPs for certain coinless calls and which required IXCs of certain size to pay full compensation rate during interim phase. **Illinois Public Telecommunications Association v. FCC**, 123 F.3d 693 (D.C. Cir. 1997).

10/09/97 The Commission concluded that default rate for pre-call compensation of subscriber 800 and access code calls from payphones was deregulated local coin rate adjusted for cost differences. There was no discernible "market rate" for coinless payphone calls because PSPs had never been fully compensated for coinless calls. The Commission determined that this rate would continue to be default rate for coinless payphones absent a negotiated rate. To establish default rate, the Commission started with \$0.35 rate, called "market rate" and subtracted costs of \$0.066 per call, which the Commission found to be the difference between costs of coin and coinless calls. The Commission established rate of \$0.284 default per-call compensation rate for subscriber 800 and access code calls for first two (2) years of per-call compensation in light of the court's decision in **Illinois Public Telecommunications Assign v. FCC**. After first two years of per-call compensation, the market-based local coin rate adjusted for certain costs would be surrogate for default per-call rate for coinless calls. The Commission added §§ 64.1300 (c) and (d). Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Second Report and Order](#), 13 FCC Rcd 1778 (1997), *petition for review granted and remanded, MCI Telecomm. Corp. v. FCC*, 143 F.3d 606 (D.C. Cir. 1998). Effective 10/30/97.

05/15/98 U.S. Court of Appeals, D.C. Circuit, granted MCI's petition in part and remanded matter to FCC for further proceedings because the Commission "did not adequately explain" its derivation of

default rate set for coinless payphone calls established in 10/09/97 *Second Report and Order*. The \$0.284 rate remained in effect until the Commission issued remand order. Court chose not to vacate \$0.284 rate on clear understanding that if, and when, on remand the Commission established some different rate of fair compensation, the Commission may order payphone service providers to refund any excess charges for coinless rates to their customers. [MCI Telecommunications Corporation v. FCC](#), 143 F. 3d 606 (D.C. Cir. 1998).

02/04/99 The Commission adopted policies, rules, and requirements to govern pay telephone service pursuant to the requirements of 47 U.S.C. § 276, and in response to U.S. Court of Appeals, D.C. Circuit's remand on 05/15/98. ([MCI Telecommunications Corporation v. FCC](#), 143 F. 3d 606 (D.C. Cir. 1998)). Actions included: a switch from "top-down" methodology to bottom-up methodology to establish default per-call compensation amount that shall be paid to PSPs; adjustment of default per call compensation amount for dial-around or compensable calls from \$0.284 to \$0.24 for period from 04/21/99 through 01/31/02; and promotion of targeted call blocking as a means of bridging gap between Congress and the Commission's goal of deregulatory solution and present state of payphone telephony. The default compensation rate, applied retroactively to period between 10/07/97 and 04/21/99, would be 0.238. The Commission concluded that IXCs would recover overpayments to PSPs by deducting amount of overpayments, along with interest, from payments IXCs would make to PSPs for calls during 11/07/96 to 10/06/97. Noted that in a forthcoming order, the Commission would determine the amount IXCs owed PSPs for the period before 10/07/97, when PSPs were to be paid a flat rate compensation. The Commission amended § 64.1300 (c) to reflect default compensation rate of \$0.24 and deleted § 64.1300 (d). Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Third Report and Order, and Order on Reconsideration of the Second Report and Order](#), 14 FCC Rcd 2545 (1999), *Erratum* (rel. Mar. 12, 1999), *Erratum*, 14 FCC Rcd. 7105 (1999). Effective 04/21/99.

04/05/01 The Commission revised §§ 64.1300(a), 64.1310(a) and 64.1310(b) of the payphone compensation rules to ensure that payphone service providers were fairly compensated for coinless calls made from payphones. The Commission required the first underlying facilities-based long distance carrier to: 1) compensate payphone service providers for completed coinless payphone calls; 2) compensate the payphone provider at a mutually agreeable rate; 3) track or arrange for tracking of the payphone call to determine whether it was completed and compensable; and 4) provide a statement of the number of coinless payphone calls it received from each of a payphone providers' phones. The Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, RBOC/GTE/SNET Payphone Coalition Petition for Clarification, CC Docket No. 96-128, [Second Order on Reconsideration](#), 16 FCC Rcd 8098 (2001). Effective 04/27/01. (*Second Order on Reconsideration*).

01/31/02 The Commission re-determined aspects of the compensation to be paid to PSPs by IXCs and LECs during the interim period, November 7, 1996 to October 6, 1997. Additionally, the Commission addressed a new estimate of completed access charge and subscriber 800 calls per payphone per month, an adjusted default compensation amount per call, the issue of compensation for 0+ and inmate calls, interest payments and a number of other matters. The Commission did not resolve the issue as to the allocation among IXCs and LECs of the per payphone per month payment due to the PSPs because the Commission found that the record contained insufficient data to make such a determination. The Commission added §64.1301. Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Fourth Order on Reconsideration and Order on Remand](#), 17 FCC Rcd 2020 (2002). Effective 01/01/03.

10/23/02 The Commission supplemented its Pay Telephone Fourth Order on Recon. (17 FCC Rcd 2020 (2002)), resolving issues from the Commission's 1996 PSP Order (11 FCC Rcd 20541)) on remand from the D.C. Circuit Court. The Commission amended § 64.1301 resolving how monthly per-phone compensation owed to PSPs was to be allocated among IXCs and LECs. The Commission also resolved how certain offsets to such payments would be handled and addressed the valuation of payphone assets transferred by LECs to a separate affiliate or operating division. Commission set forth a methodology for allocating per-phone compensation with a rate of 23.8 cents multiplied by the

estimated number of average calls of 148 per month for the interim period (Nov. 7, 1996 – Oct. 6, 1997) and intermediate period (Oct. 7, 1997 – Apr. 20, 1999). Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Fifth Order on Reconsideration and Order on Remand](#), 17 FCC Rcd 21274 (2002). Effective 01/02/03.

01/21/03 In response to an IXC PFR, the U.S. Court of Appeals, D.C. Circuit, found that the Commission failed to provide adequate notice and opportunity to comment when it amended §§ 64.1300 and 64.1310. The Court remanded to the Commission for further consideration. [Sprint Corp. v. FCC](#), 315 F.3d 369 (D.C. Cir. 2003).

10/03/03 The Commission amended §§ 64.1300, 64.1310 and 64.1320 to reflect new payphone compensation rules that place liability on the facilities-based long distance carrier, or switched based reseller to compensate PSPs for payphone-originated calls that are completed on the facilities-based long distance carrier's platform. The Commission also established a payment mechanism for switched based resellers to compensate PSPs for this liability. This finding was the result of a court remand of an earlier attempt by the Commission to remedy problems in the payphone compensation rules. Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Report and Order](#), 18 FCC Rcd 19975 (2003). [Errata](#) (rel. Oct 23, 2003). Effective 11/06/03.

05/11/04 The Commission announced that July 1, 2004 would be the effective date of its October 3, 2003 *Payphone Order* (18 FCC Rcd 19975)(2003)), amending §§ 64.1300, 64.1310 and 64.1320. The Commission also clarified that, as of July 1, 2004, interim payphone rules adopted in that same order will no longer be effective. New Payphone Compensation Rules Will Go Into Effect on July 1, 2004, CC Docket No. 96-128, [Public Notice](#), 19 FCC Rcd 8567 (2004). Effective 07/01/04.

06/30/04 Per request from the Office of Management and Budget, the Commission issued a Public Notice to clarify information collection requirements in the payphone compensation rules, explaining that an agreement with an interexchange carrier pursuant to section 64.1310(a) to track and pay for payphone calls on behalf of a Completing Carrier relieves the Completing Carrier of section 64.1320's obligation to undergo an audit. Clarification of Information Collection Requirements in the Payphone Compensation Rules, CC Docket No. 96-128, [Public Notice](#), 19 FCC Rcd 12247 (2004). Effective 07/01/04.

08/12/04 The Commission amended § 64.1300, increasing the default rate of payphone compensation for "dial-around" calls made from payphones to \$.494 per call from the prior default compensation rate of \$.24 that was set in 1999. Request to Update Default Compensation Rate for Dial-Around Calls from Payphone, WC Docket No. 03-225, [Report and Order](#), 19 FCC Rcd 15636 (2004). [Erratum](#) (rel. 12/22/05). Effective 09/27/04.

10/22/04 The Commission amended §§ 64.1310 and 64.1320 of its payphone compensation rules in response to petitions for reconsideration of the 10/03/03 *Report and Order*. The Commission clarified Completing Carriers requirements regarding adequate notice to payphone service providers (PSPs) of Alternative Compensation Arrangements, reporting requirements and formats, data retention, Chief Financial Officer certification of payment accuracy, and circumstances under which Completing Carriers may rely on third party audit of a clearinghouse. The Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, [Order on Reconsideration](#), 19 FCC Rcd 21457 (2004). Effective 01/05/05; §64.1310(g) was effective 06/29/05.

08/21/06 The Commission as part of its 2004 biennial regulatory review, and pursuant to Section 11 of the Communications Act, amended, modified and deleted various rules administered by the Wireline Competition Bureau. Section 11 requires the Commission to review biennially its regulations that apply to the operations and activities of any provider of telecommunications service, determine whether these regulations are no longer necessary in the public interest as the result of meaningful economic competition between providers, and if necessary, repeal or modify such regulations. The

Commission amended or revised the following rules: §§ 36.2, 36.125, 36.126, 36.142, 36.152, 36.154, 36.156, 36.212, 36.214, 36.375, 36.377, 36.631, 51.213, 51.329, 51.515, 52.5, 52.11, 52.13, 52.15, 52.31, 54.201, 54.313, 54.507, 54.604, 54.623, 64.1330, and 64.1903. The Commission deleted: § 36.641, and certain terms and their definition in Part 36 Glossary, and §§ 51.211, 52.27, 52.29, 69.116, 69.117, 69.126, 69.127, and 69.612. Biennial Regulatory Review of Regulations Administered by the Wireline Competition Bureau, WC Docket No. 02-313, [Report and Order](#), 21 FCC Rcd 9937 (2006). [Erratum](#) (rel. 09/19/06). Effective 12/11/06.

02/22/18 – The FCC eliminated all payphone call tracking system audit and associated reporting requirements, permit a company official to certify that a completing carrier's quarterly compensation payments are accurate and complete, and eliminate expired payphone compensation rules. The Commission revised sections 64.1301 and 64.1310 and eliminated 64.1320. Modernization of Payphone Compensation Rules, WC Docket No. 17-141, Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128, 2016 Biennial Review of Telecommunications Regulations, WC Docket No. 16-32, [Report and Order](#), 33 FCC Rcd 2589 (2018). Sections 64.1301 and 64.1320 are effective 04/16/18; section 64.1310 is effective 07/17/18.

### **Subpart N - Expanded Interconnection**

10/19/92 The Commission adopted measures to promote increased competition in the interstate access market by requiring that Tier 1 LECs offer expanded interconnection to all interested parties for special access and permitting competitors and high volume users to terminate their own access transmission facilities at LEC central offices. The Commission added Subpart N (consisting of §§ 64.1401 and 64.1402); and amended § 61.38, 61.47, 61.49, 65.702, 69.4, 69.121, 69.122, and 69.123. Expanded Interconnection with Local Telephone Company Facilities and Amendment of the Part 69 Allocation of General Support Facility Costs, CC Docket Nos. 91-141 and 92-222, [Report and Order and Notice of Proposed Rulemaking](#), 7 FCC Rcd 7369 (1992). Effective 02/16/93.

09/02/93 The Commission reconsidered certain issues addressed in its 1992 Interconnection Report and Order (7 FCC Rcd 7369 (1992)), clarified and expanded its statements about application of nonrecurring reconfiguration charges, modified the requirement for tariffing virtual collocation arrangements, and established standards for connection charge rate to be considered reasonable. The Commission amended § 64.1401 (c). Expanded Interconnection with Local Telephone Company Facilities and Amendment of Part 36 of the Commission's Rules and Establishment of a Joint Board, CC Docket Nos. 91-141 and 80-286, [Second Report and Order and Third Notice of Proposed Rulemaking](#), 8 FCC Rcd 7374 (1993). Effective 11/16/93.

09/02/93 The Commission required Tier 1 LECs, except NECA pool members, to provide expanded interconnection for switched transport services. The Commission also provided LECs with additional pricing flexibility to afford them a reasonable opportunity to compete and establish that connection charges for switched transport expanded interconnection services would not be formally unbundled from transmission charges. The Commission amended § 64.1401, including addition of § 64.1401 (b) and (e), amended §§ 61.38, 61.47, 61.49, 65.702, 69.110, 69.111, 69.112, 69.121, and 69.123. Expanded Interconnection with Local Telephone Company Facilities, CC Docket No. 91-141, [Second Memorandum Opinion and Order on Reconsideration](#), 8 FCC Rcd 7341 (1993). Effective 11/16/93.

05/27/94 The Commission amended § 64.1401 by adding paragraph (i), to require all Tier 1 LECs, except members of NECA, to provide signaling information necessary to provide tandem switching to all interested third parties, including IXCs and end users. Initiated this rule change to increase competition in long distance access market. The Commission also amended §§ 61.42, 61.47, 64.1401, 69.2, and 69.129. Expanded Interconnection With Local Telephone Company Facilities, CC Docket No. 91-141, [Third Report and Order](#), 9 FCC Rcd 2718 (1994). Effective 09/15/94.

07/25/94 The Commission amended § 64.1401 by revising paragraph (c), removing paragraphs (d) and (e), re-designated paragraphs (f) through (h) as (d) through (f), and revising re-designated paragraph (f)(2) to require LECs to provide expanded interconnection for both special access and switched transport through virtual collocation services no later than 09/01/94. The Commission also amended § 69.121. Expanded Interconnection With Local Telephone Company Facilities, CC Docket No. 91-141, [Memorandum Opinion and Order](#), 9 FCC Rcd 5154 (1994). Effective 09/1/94.

### **Subpart P – Calling Party Telephone Number; Privacy**

05/05/95 – The Commission affirmed that common carriers with SS7 call set up capability must transport CPN on interstate calls without charge to interconnecting carriers, and confirmed Automatic Number Identification (ANI) policies. Additionally, the FCC's modified its decision that carriers only provide privacy when caller first dials \*67 to permit carriers to provide privacy on all calls from particular line where state policies provide, subject to limitations. The Commission amended §§ 64.1600 through 64.1604. Rules and Policies Regarding Calling Number Identification Service – Caller ID, CC Docket No. 91-281, [Memorandum Opinion and Order on Reconsideration, Second Report and Order and Third Notice of Proposed Rulemaking](#), 10 FCC Rcd 11700 (1995). Sections 64.1600 and 64.1602 are effective April 12, 1995. Sections 64.1601 and 64.1603 are effective December 1, 1995, except Sections 64.1601 and 64.1603 do not apply to public payphones and partylines until January 1, 1997. [FR notice](#) correcting rule amendments.

03/25/97 – The FCC amended its rules affecting Call Blocking and Unblocking, Caller ID, Private Branch Exchange (PBX) systems, party lines, hotel and motel lines, payphones, and call return services, such as Automatic Call Return (ACR). FCC affirmed that current Caller ID rules and policies apply to party lines, hotel and motel lines, and call return services. Hotel and motel lines not served by a PBX, and party lines, must have blocking and unblocking capabilities, and carriers were prohibited from processing ACR requests when the original call was made with a privacy request. The FCC ordered that LECs without capability to do so would not be required to pass calling party number (CPN), however to extent that LEC passes CPN to interconnecting carrier, it must provide subscribers blocking and unblocking feature. Carriers were not required to provide blocking and unblocking on payphones. PBX and Centrex systems were required to provide blocking and unblocking if they passed CPN to public switched network, however, if they employed \*6 or \*8 for other functions, they could continue to do so. The FCC amended § 64.1601 (a), (b), and (d) to reflect these changes, and terminated stay of Caller ID rules, i.e., §§ 64.1601 (a) and (b). Rules and Policies Regarding Calling Number Identification Service – Caller ID, [Third Report and Order, Memorandum Opinion and Order on Further Reconsideration, and Memorandum Opinion and Order on Reconsideration](#), CC Docket No. 91-281, 12 FCC Rcd 3667 (1997). Effective: 06/24/97.

07/03/03 - The Commission amended §§ 64.1200 and 64.1601, establishing, with the FTC, a national do-not-call registry for consumers who wished to avoid unwanted telemarketing calls. The new rules also required all companies conducting telemarketing to transmit caller ID information, when available, and prohibited them from blocking such information. The Commission's rules also required all fax advertisers to have express permission before sending an unsolicited fax advertisement. Additionally, the FCC reversed its 1992 decision (7 FCC Rcd 8752 (1992)) that an "established business relationship" can be interpreted as a party's consent to receive faxes. Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, [Report and Order](#), CG Docket No. 02-78, 18 FCC Rcd 14014 (2003). Effective August 25, 2003, except for § 64.1200(c)(2), which contains the national do-not-call rules, and will become effective on October 1, 2003; § 64.1200(a)(5) and (a)(6), which contain the call abandonment rules, and will become effective on October 1, 2003; and § 64.1601(e), which contains the caller ID rules, and will become effective on January 29, 2004. [FR notice](#) correcting rule amendments.

06/22/11 - The FCC adopted an Order implementing the 2009 Truth in Caller ID Act. New rules prohibit any person or entity, acting with the intent to defraud, cause harm, or wrongfully obtain anything of value, from knowingly causing any caller identification service to transmit or display misleading or inaccurate caller ID information. The rules define caller identification service to mean any service or device that provides the user with the telephone number of, or other information regarding the origination of, a call made using a telecommunications service or interconnected VoIP

service. The definition of information regarding the origination includes any: (1) telephone number; (2) portion of a telephone number, such as an area code; (3) name; (4) location information; (5) billing number information, including charge number, ANI, or pseudo-ANI; or (6) other information regarding the source or apparent source of a telephone call. Violators are subject to fines of up to \$10,000 for each violation to a maximum of \$1 million for any continuing violation. Amended §§ 64.1600 and 64.1604. Rules and Regulations Implementing the Truth in Caller ID Act of 2009, WC Docket No. 11-39, [Report and Order](#), 26 FCC Rcd 9114 (2011). Effective: 08/29/11.

11/18/11 - The FCC released the USF and ICC Reform Order and Further Notice of Proposed Rulemaking. The Order will create a new Connect America Fund to support universal access to fixed and mobile broadband and voice services, with an annual budget of \$4.5 billion. The Order contains separate USF reform plans for price cap carriers, rate-of-return carriers, and mobile providers. In the ICC reform portion of the Order, the Commission adopted rules to address access stimulation and phantom traffic, and adopted a uniform national bill-and-keep framework as the ultimate end state for all telecommunications traffic exchanged with a LEC. Price cap carriers will have six years to transition and rate-of-return carriers will have nine years. The accompanying FNPRM seeks comment on the Rural Associations CAF proposal for rate-of-return RLECs and many other implementation issues. Amended §§ 64.1600 and 64.1601. Connect America Fund; A National Broadband Plan for Our Future, WC Docket No. 10–90 et al., [Report and Order and Further Notice of Proposed Rulemaking](#), 26 FCC Rcd 17663 (2011). Effective: 12/29/11.

10/25/17 – The FCC released a Report and Order allowing law enforcement authorities under specific circumstances to access blocked caller ID information when needed to identify and thwart threatening callers. Amended §§ 64.1600 and 64.1601. Rules and Policies Regarding Calling Number Identification Service – Caller ID Waiver of Federal Communications Commission Regulations at 47 C.F.R. § 64.1601(b) on Behalf of Jewish Community Centers, [Report and Order](#), 32 FCC Rcd 8003 (2019). Effective January 2, 2018; amendments to section 64.1601(d)(4)(ii) and (f) are effective August 22, 2018.

## Subpart U - Customer Proprietary Network Information

02/26/98 The Commission promulgated regulations to implement statutory obligations of § 222 regarding CPNI, to review existing CPNI regulations, and resolve CPNI issues raised in other proceedings that had been deferred to this proceeding. The Commission amended § 64.702 and added Subpart U (consisting of §§ 64.2001, 64.2003, 64.2005, 64.2007 and 64.2009). Implementation of the Telecommunications Act of 1996: Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, and Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, as Amended, CC Docket Nos. 96-115 and 96-149, [Second Report and Order and Further Notice of Proposed Rulemaking](#), 13 FCC Rcd 8061 (1998). Effective 05/26/98.

09/03/99 The Commission clarified the total service approach and also retained the opt-in approach. In particular, the Commission expanded § 64.2005 of its rules, which codified the total service approach, to include customer premises equipment and some information services. Implementation of the Telecommunications act of 1996: Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information and Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, as amended, CC Docket Nos. 96-115 and 96-149, [Order on Reconsideration and Petitions For Forbearance](#), 14 FCC Rcd 14409 (1999). Effective 03/02/00.

08/18/99 The U.S. Court of Appeals, 10<sup>th</sup> Circuit, vacated the Commission's *1998 CPNI Order* and the regulations adopted in that order, concluding that the Commission failed to adequately consider the constitutional ramifications of 47 U.S.C. § 222 and that the Commission's regulations violated the First Amendment because the Commission failed to satisfy its burden of showing that customer approval regulations restricted no more speech than necessary to serve asserted state interests. [U.S. West, Inc. v. FCC](#), 182 F.3d 1224 (10<sup>th</sup> Cir. 1999).

09/03/99 The Commission amended §§ 64.2005(b)(1), and 64.2009; removed §§ 64.2005(b)(3) and 64.2007(f)(4); and added § 64.2005(d) to preserve consumer protections, while more narrowly tailoring the rules to enable telecommunications carriers to comply with the law in a more flexible and less costly manner. The Commission: declined to modify or forbear from the total service approach; allowed carriers to use CPNI to market customer premises equipment; eliminated the restrictions on a carrier's ability to use CPNI to regain customers who had switched to another carrier; and lessened the regulatory burden on various CPNI safeguards clarified. The Commission Implementation of the Telecommunications Act of 1996, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, CC Docket No. 96-115, Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, CC Docket No. 96-149, [Order on Reconsideration and Petitions for Forbearance](#), 14 FCC Rcd 14409 (1999). Effective 03/02/00.

09/07/01 The Commission clarified the status of the Commission's CPNI rules after the 10th Circuit's opinion and expanded how parties may obtain customer consent for use of their CPNI. Concluded that the 10th Circuit sought to eliminate only the specific section of the rules that was before it, § 64.2007(c), the only provision inextricably tied to the opt-in mechanism. The Commission determined that the remainder of the CPNI rules remained in effect. Implementation of the Telecommunications Act of 1996, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, Implementation of the Non-Accounting safeguards of Sections 271 and 272 of the Communications Act of 1934, CC Docket Nos. 96-115 and 96-149, [Clarification Order and Further Notice of Proposed Rulemaking](#), 16 FCC Rcd 16506 (2001). Effective 11/22/01.

07/25/02 The Commission amended §§ 64.2001, 64.2003, 64.2005, 64.2007, 64.2008 and 64.2009 of its rules resolving how telecommunications companies share and market CPNI. The Commission adopted a dual approach wherein carriers could choose to either opt-in or opt-out. For use of CPNI by carriers or their affiliated entities providing telecommunications services, the Commission required knowing consent in the form of notice and opt-out approval. Disclosure of CPNI to unrelated third parties or to carrier affiliates that did not provide telecommunications related services would require express written consent, or opt-out approval. Implementation of the Telecommunications Act of 1996: Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information; Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, 2000 Biennial Regulatory Review – Review of Policies and Rules Concerning Unauthorized Changes of Consumers' Long Distance Carriers, CC Docket Nos. 96-115, 96-149, 00-257, [Third Report and Order and Third Further Notice of Proposed Rulemaking](#), 17 FCC Rcd 14860 (2002). Effective 10/21/02; §§ 64.2007, 64.2008 and 64.2009 became effective on 02/24/03.

04/02/07 The Commission amended §§ 64.2003, 64.2005, 64.2007, 64.2009, and added §§ 64.2010 and 64.2011 to the customer proprietary network information (CPNI) rules. The new rules provide for more customer safeguards by adding specific requirements for account authentication before customer records can be disclosed, including: carriers are required to notify the customer immediately when certain account changes are made; carriers will be required to file annual certifications with the Commission by March 1; both law enforcement and customers must be notified in the event of a CPNI breach; carriers must obtain explicit consent from a customer before disclosing a customer's CPNI to a carrier's joint venture partners or independent contractors for the purposes of marketing communications-related services to that customer. In addition, the CPNI rules were extended to cover providers of interconnected voice over Internet Protocol (VoIP) service. The Commission also adopted an FNPRM seeking comment on what additional steps, if any, the Commission should take to further protect the privacy of consumers. Implementation of the Telecommunications Act of 1996, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, IP-Enabled Services, CC Docket Nos. 04-36, 96-115, [Report and Order](#), 22 FCC Rcd 6927 (2007). [Erratum](#) (rel. May 9, 2007). Effective 06/08/07 except 64.2003 (a), (b), (d), (m), (o), (q), (r), 64.2005(c)(3), 64.2007(b), 64.2009(e) and 64.2010 and 64.2011 which are subject to OMB approval.

11/03/16 The Commission amended §§ 64.2001, 64.2003, 64.2005, 64.2010, 64.2011 and added 64.2002, 64.2004, 64.2006, 64.2012 to require broadband ISPs to protect the privacy of

their customers. The rules separate the use and sharing of information into three categories: opt-in, opt-out, and exceptions to consent requirements. The rules also include transparency requirements, a requirement that broadband providers engage in reasonable data security practices, guidelines on steps ISPs should consider taking, and common-sense data breach notification requirements. The scope of the rules is limited to broadband service providers and other telecommunications carriers, and do not apply to the privacy practices of web sites and other edge services over which the FTC has authority. Protecting the Privacy of Customers of Broadband and Other Telecommunications Services, WC Docket No. 16-106 [Report and Order](#), 31 FCC Rcd 13911 (2016). Effective 01/03/17 except for §§ 64.2003, 64.2004, 64.2006, and 64.2011(b), which are subject to OMB approval and the data security requirements in § 64.2005, which are effective 03/02/17.

09/21/17 The FCC issued a [Notice](#) in the Federal Register in response to Public Law 115–22, which was signed by President Trump on April 3, 2017, that disapproved the rule changes made in the October 27, 2016 [Report and Order](#) requiring broadband ISPs to protect the privacy of their customers. The FCC said by operation of the Congressional Review Act, any changes made to the rules in the Report and Order have been nullified and shall be treated as if they had never taken effect. The rules will revert to the regulatory text in effect prior to adoption of the Report and Order. Because the CRA does not direct the Office of the Federal Register to remove the voided regulatory text and reissue the pre-existing regulatory text, the FCC issued this Notice to effect the removal of any amendments, deletions, or other modifications made by the nullified rules, and the reversion to the text of the regulations in effect immediately prior to the effect date of the Report and Order. This action is effective 09/21/17.

### **Subpart V – Recording, Retention and Reporting of Data on Long-distance Telephone Calls to Rural Areas and Reporting of Data on Long-distance Telephone Calls to Nonrural Areas**

11/08/13 The FCC adopted rules to address significant concerns about completion of long distance calls to rural areas. The rules improve the FCC's ability to monitor the delivery of long-distance calls to rural areas and aid enforcement action in connection with providers' call completion practices as necessary. The FNPRM seeks comment on further measures that may help ensure a reasonable and nondiscriminatory level of service to rural areas. Revises Subpart V to add definitions and data retention and reporting requirements. Rural Call Completion, WC Docket No. 13-39, [Report and Order and Further Notice of Proposed Rulemaking](#), 28 FCC Rcd 16154 (2013). Sections 64.2101 and 64.2109 are effective 01/16/14. Section 64.2201 is effective 01/31/14. Sections 64.2103, 64.2105 and 64.2107 are effective 03/04/15, following Federal Register publication of OMB approval.

11/13/14 The FCC has reconsidered its November 2013 Rural Call Completion Order to address several petitions for reconsideration. The rule changes revise certain reporting requirements as they apply to a limited subset of calls. Revises Sections 64.2101, 64.2103 and 64.2105. Rural Call Completion, WC Docket No. 13-39, [Order on Reconsideration](#), 29 FCC Rcd 14026 (2014). The Order is effective 01/09/14; rules will become effective upon Federal Register publication of OMB approval.

04/17/18 The FCC adopted new rules on rural call completion problems, including one requiring "covered providers" to monitor the performance of the "intermediate providers" to which they hand off calls. The FCC also eliminated the reporting requirement for covered providers established in the 2013 RCC Order after finding the reporting rules are burdensome and of limited utility to the FCC in discovering the source of rural call completion problems and a pathway to their resolution. Revises sections 64.2101, 64.2105, 64.2107, 64.2109 and added sections 64.2111 and 64.2113. The FCC seeks comment on proposed rules to implement the recently enacted Improving Rural Call Quality and Reliability Act of 2017, which directs the FCC to establish registration requirements and service quality standards for intermediate providers. The FCC also seeks comment on sunsetting the recording and retention rules established in the RCC Order upon implementation of the RCC Act. Rural Call

Completion, WC Docket No. 13-39, [Second Report and Order and Third Further Notice of Proposed Rulemaking](#), FCC 18-45. Effective: 06/11/18; section 64.2113 is effective 10/24/18.

08/15/18 The FCC issued adopted rules to establish a registry for intermediate providers and require intermediate providers to register with the Commission before offering to transmit covered voice communications. The FCC said intermediate providers will be required to submit their registration to the FCC within 30 days after a public notice announcing the approval by the Office of Management and Budget of the final rules establishing the registry. The FCC also adopted rules to require covered providers to use only registered intermediate providers to transmit covered voice communications, required covered providers to maintain the capability to disclose the identities of any intermediate providers relied on in the call path to the Commission, and adopted a narrowly tailored exception to its rules in instances of *force majeure*. Amended section 64.2101 and added sections 64.2115 and 64.2117 Rural Call Completion, WC Docket No. 13-39, [Third Report and Order](#), 33 FCC Rcd 8300 (2018). Effective: 10/19/18 except for 64.2115 which is subject to OMB approval.

03/15/19 The FCC amended and adopted rules to implement the Improving Rural Call Quality and Reliability Act of 2017 that will establish service quality standards for intermediate providers. Amended reserved sections 64.2105 and 64.2109 and added section 64.2119. Rural Call Completion, WC Docket No. 13-39, [Fourth Report and Order](#), FCC 19-23. Effective: 30 days after publication in the FR.

### Subpart W – Ring Signaling Integrity

11/08/13 The FCC adopted rules to address significant concerns about completion of long distance calls to rural areas. The rules improve the FCC's ability to monitor the delivery of long-distance calls to rural areas and aid enforcement action in connection with providers' call completion practices as necessary. The FNPRM seeks comment on further measures that may help ensure a reasonable and nondiscriminatory level of service to rural areas. Revises Subpart W to add ringing indication requirements. Rural Call Completion, WC Docket No. 13-39, [Report and Order and Further Notice of Proposed Rulemaking](#), 28 FCC Rcd 16154 (2013). Sec. 64.2201 effective 01/31/14.

### Subpart X - Subscriber List Information

09/09/99 The Commission required all telecommunications carriers to provide subscriber list information gathered in their capacity as providers of telephone exchange service to any person upon request for purposes of publishing directories in any format, including Internet directories. The Commission added Subpart X (consisting of §§ 64.2301, 64.2305, 64.2309, 64.2313, 64.2317, 64.2321, 64.2325, 64.2329, 64.2333, 64.2337, 64.2341, and 64.2345). Implementation of the Telecommunications Act of 1996, CC Docket No. 96-115, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98, Provision of Directory Listing Information Under the Telecommunications Act of 1934, CC Docket No. 99-273, [Third Report and Order in CC Docket No. 96-115, Second Order On Reconsideration of the Second Report and Order in CC Docket No. 96-98, and Notice of Proposed Rulemaking in CC Docket No. 99-273](#), 14 FCC Rcd 15550 (1999). Effective 12/14/99.

09/13/04 The Commission amended § 64.2341 in response to petitions for reconsideration of the 09/09/1999 *Subscriber List Information Order*. The Commission modified its contract disclosure requirement to allow carriers to withhold from disclosure to directory publishers portions of contracts that are unrelated to the provision of subscriber list information and to subject contract disclosures to confidentiality agreements. The order also eliminated the requirement that carriers provide directory publishers with notice of changes in subscriber list information in circumstances where customers choose to have their telephone numbers unlisted. Implementation of the Telecommunications Act of 1996, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, CC Docket No. 96-115, [Memorandum Opinion and Order](#), 19 FCC Rcd 18439 (2004). Effective 11/29/04.

### Subpart Y - Truth-in-Billing Requirements for Common Carriers

05/11/99 The Commission addressed consumer issues regarding telephone bill charges, adopting "truth-in-billing" standards to reduce slamming and other fraud. The Commission added Subpart Y to Part 64 consisting of §64.2400 which defined purpose of "truth-in-billing" rules and §64.2401 which spelled out requirements for telephone bill, including distinguishing between those charges which will result in disconnection if consumer fails to pay. Truth-in-Billing and Billing Format, CC Docket No. 98-170, [First Report and Order and Further Notice of Proposed Rulemaking](#), 14 FCC Rcd 7492 (1999), Errata, 64 Fed. Reg. 56177 (1999), **Errata**, 64 Fed. Reg. 57994 (1999). Effective 11/12/99.

03/29/00 The Commission granted, in part, petitions for reconsideration of the principles and guidelines contained in the Commission's Truth-in-Billing and Billing Format First Report and Order and Further Notice of Proposed Rulemaking. Specifically, the Commission granted, in part, requirements that telephone bills highlight new service providers and prominently display inquiry contact numbers. The Commission modified this rule to apply only to subscribed services for which the provider will continue to place periodic charges on a subscriber's bill. Truth-in-Billing and Billing Format, CC Docket No. 98-170, [Order on Reconsideration](#), 15 FCC Rcd 6023 (2000). **Errata** 15 FCC Rcd 16548 (2000). Effective 08/28/00.

03/18/05 The Commission amended § 64.2400 by removing the existing exemption for Commercial Mobile Radio Service (CMRS) carriers from rules requiring that billing descriptions be brief, clear, non-misleading and in plain language. In addition, the Commission held that it is misleading to represent discretionary line item charges in any manner that suggests such line items are taxes or government mandated charges; clarified that the burden rests upon the carrier to demonstrate that any line item that purports to recover a specific governmental or regulatory program fee conforms to the amount authorized by the government to be collected; and clarified that state regulations requiring or prohibiting the use of line items for CMRS constitute rate regulation and are preempted. Truth in Billing Format, National Association of State Utility Consumer Advocates' Petition for Declaratory Ruling Regarding Truth in Billing, CC Docket Nos. 04-208, 98-170, [Second Report and Order, Declaratory Ruling and Further Notice of Proposed Rulemaking](#), 20 FCC Rcd 6448 (2005). Effective 08/23/05.

04/27/12 The Commission revised its rules regarding consumer protections to prevent and detect billing for unauthorized changes ("cramming"). Revises §§ 64.2400 and 64.2401. Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges ("Cramming"); Consumer Information and Disclosure; Truth-in-Billing Format, GC Docket Nos. 11-116 and 09-158; CC Docket No. 98-170, [Report and Order](#), 27 FCC Rcd 4436 (2012). Effective 05/24/12, except for the following rules, which were published in the Federal Register, following OMB approval: § 64.2401 (f) is effective 11/13/12 with respect to disclosures at points of sale and on carriers' websites ((f)(1)) and 12/26/12 with respect to disclosures on each phone bill ((f)(2)); § 64.2401(a)(3) is effective 12/26/12. [Erratum](#) (rel. 11/08/12).

### Subpart CC - Customer Account Record Exchange Requirements

02/25/05 The Commission added §§ 64.4000, 64.4001, 64.4002, 64.4003, 64.4004, 64.4005, and 64.4006, adopting minimum standards governing the exchange of customer account information between LECs and IXCs. Under the new rules, a LEC will be required to supply customer account information to an IXC when: the LEC has placed an end user on the IXC's network; the LEC has removed an end user from the IXC's network; an end user that is presubscribed to the IXC makes certain changes to her account information via her LEC; the LEC has suspended or blocked an end user from using the IXC's network; the IXC has requested billing, name and address (BNA) information for an end user who has usage on the IXC's network but for whom the IXC does not have an existing account; and finally, when the LEC rejects an IXC-initiated order to change a customer's presubscribed interexchange carrier (PIC). In addition, an IXC will be required to supply customer account information to a LEC when an end user contacts the IXC directly either to select or to remove the IXC as their PIC. Rules and Regulations Implementing Minimum Customer Account Record Exchange Obligations on All Local and Interexchange Carriers, CG Docket No. 02-386, [Report and Order and Further Notice of Proposed Rulemaking](#), 20 FCC Rcd 4560 (2005). Effective 09/21/05.

09/13/06 The Commission amended § 64.4002 of the customer account record exchange (CARE) rules by adopting minor modifications and clarifications proposed by several RBOCs. Rules and Regulations Implementing Minimum Customer Account Record Exchange Obligations on All Local Exchange Carriers, CG Docket No. 02-386, [Order on Reconsideration](#), 21 FCC Rcd 10451 (2006). Effective 08/16/07.

## Chronologies

<b>Subpart G - Furnishing of Enhanced Services and Customer-Premises Equipment by Bell Operating Companies; Telephone Operator Services</b>		
§ 64.702	Furnishing of enhanced services and customer-premises equipment.	Adopted: <a href="#">05/13/80</a> , amended: <a href="#">02/26/98</a> , <a href="#">03/10/99</a> , <a href="#">03/30/01</a>
§ 64.703	Consumer information	Adopted: <a href="#">04/15/91</a> , amended: <a href="#">03/05/96</a> , <a href="#">09/20/96</a> , <a href="#">01/29/98</a> , <a href="#">07/02/98</a> , <a href="#">07/19/99</a> , <a href="#">12/12/01</a>
§ 64.704	Call blocking prohibited	Adopted: <a href="#">04/15/91</a> , amended: <a href="#">08/09/91</a> , <a href="#">07/10/92</a> , <a href="#">07/02/98</a>
§ 64.705	Restrictions on charges related to the provision of operator services	Adopted: <a href="#">04/15/91</a> , amended: <a href="#">07/02/98</a>
§ 64.706	Minimum standards for the routing and handling of emergency telephone calls	Adopted: <a href="#">04/15/91</a> , amended: <a href="#">03/05/96</a>
§ 64.707	Public dissemination of information by providers of operator services.	Adopted: <a href="#">04/15/91</a>
§ 64.708	Definitions	Adopted: <a href="#">04/15/91</a> , amended: <a href="#">03/05/96</a> , <a href="#">07/02/98</a> , <a href="#">12/12/01</a>
§ 64.709	Informational tariffs	Adopted: <a href="#">10/23/91</a> , amended: <a href="#">08/13/93</a> , <a href="#">01/29/98</a> , <a href="#">12/12/01</a> , <a href="#">01/25/08</a> , <a href="#">06/09/11</a>
§ 64.710	Operator services for prison inmate phones.	Adopted: <a href="#">10/23/91</a> , amended: <a href="#">08/13/93</a> , <a href="#">01/29/98</a> , <a href="#">12/12/01</a>
<b>Subpart I – Allocation of costs</b>		
§ 64.901	Allocation of costs	Adopted: <a href="#">02/06/87</a> , amended: <a href="#">10/16/87</a> , <a href="#">11/21/89</a> , <a href="#">05/08/97</a> , <a href="#">11/05/01</a>
§ 64.902	Transactions with affiliates	Adopted: <a href="#">10/16/87</a>
§ 64.903	Cost allocation manuals	Adopted: <a href="#">12/20/91</a> , amended: <a href="#">09/12/96</a> , <a href="#">12/24/96</a> , <a href="#">05/20/97</a> , <a href="#">03/08/00</a> , <a href="#">11/05/01</a> , <a href="#">03/14/02</a> , <a href="#">05/04/04</a>
§ 64.904	Independent audits	Adopted: <a href="#">12/20/91</a> , amended: <a href="#">05/20/97</a> , <a href="#">06/30/99</a> , <a href="#">03/08/00</a> , <a href="#">11/05/01</a> , <a href="#">03/14/02</a>
§ 64.905	Annual certification	Adopted: <a href="#">11/05/01</a>
<b>Subpart J – Recovery of Investments and Expenses in Regulated Interstate Rates</b>		
§ 64.1000	Scope	Adopted: <a href="#">03/26/18</a>
§ 64.1001	Purpose	Adopted: <a href="#">03/26/18</a>
§ 64.1002	Investments and Expenses	Adopted: <a href="#">03/26/18</a>
<b>Subpart K - Changes in Preferred Telecommunications Service Providers</b>		
§ 64.1100	Definitions	Adopted: <a href="#">12/23/98</a> , amended: <a href="#">05/03/00</a> , <a href="#">08/15/00</a>

§ 64.1110	State Notification of Election to Administer FCC Rules	Adopted: <a href="#">05/03/00</a> , amended: <a href="#">01/09/08</a>
§ 64.1120	Verification of Orders for Telecommunications Service	Adopted: <a href="#">05/03/00</a> , amended: <a href="#">08/15/00</a> , <a href="#">05/15/01</a> , <a href="#">03/17/03</a> , <a href="#">07/16/04</a> , <a href="#">01/09/08</a> , <a href="#">06/08/18</a>
§ 64.1130	Letter of Agency Form and Content	Adopted: <a href="#">05/03/00</a> , amended: <a href="#">08/15/00</a> , <a href="#">03/17/03</a> , <a href="#">01/09/08</a>
§ 64.1140	Carrier Liability for Slamming	Adopted: <a href="#">05/03/00</a>
§ 64.1150	Procedures for Resolution of Unauthorized Changes in Preferred Carrier	Adopted: <a href="#">12/23/98</a> , amended: <a href="#">05/03/00</a> , <a href="#">03/17/03</a> , <a href="#">01/09/08</a>
§ 64.1160	Absolution Procedures Where the Subscriber Has Not Paid Charges	Adopted: <a href="#">12/23/98</a> , amended: <a href="#">05/03/00</a> , <a href="#">03/17/03</a> , <a href="#">01/09/08</a>
§ 64.1170	Reimbursement Procedures Where the Subscriber Has Paid Charges	Adopted: <a href="#">12/23/98</a> , amended: <a href="#">05/03/00</a> , <a href="#">03/17/03</a>
§ 64.1190	Preferred carrier freezes	Adopted: <a href="#">12/23/98</a> , amended: <a href="#">05/03/00</a> , <a href="#">08/15/00</a>
§ 64.1195	Registration requirement	Adopted: <a href="#">08/15/00</a>
<b>Subpart L – Restrictions on Telemarketing, Telephone Solicitation and Facsimile Advertising</b>		
§ 64.1200	Delivery restrictions	Amended: <a href="#">12/13/18</a>
<b>Subpart M – Provision of Payphone Service</b>		
§ 64.1300	Payphone compensation obligation	Adopted: <a href="#">09/20/96</a> , amended: <a href="#">10/09/97</a> , <a href="#">02/04/99</a> , <a href="#">04/05/01</a> , <a href="#">10/03/03</a> , <a href="#">05/11/04</a> , <a href="#">08/12/04</a>
§ 64.1301	Per Payphone compensation	Adopted: <a href="#">05/08/92</a> , amended: <a href="#">01/31/02</a> , <a href="#">10/23/02</a>
§ 64.1310	Payphone compensation payment procedures	Adopted: <a href="#">09/20/96</a> , amended: <a href="#">04/05/01</a> , <a href="#">10/03/03</a> , <a href="#">05/11/04</a> , <a href="#">06/30/04</a> , <a href="#">10/22/04</a> , <a href="#">02/22/18</a>
§ 64.1320	Payphone call system tracking audits	Adopted: <a href="#">09/20/96</a> , amended: <a href="#">10/03/03</a> , <a href="#">06/30/04</a> , <a href="#">10/22/04</a> , <a href="#">02/22/18</a>
§ 64.1330	State review of payphone entry and exit regulations and public interest payphones	Adopted: <a href="#">09/20/96</a> , amended: <a href="#">08/21/06</a>
§ 64.1340	Right to negotiate	Adopted: <a href="#">09/20/96</a>
<b>Subpart N – Expanded Interconnection</b>		
§ 64.1401	Expanded interconnection	Adopted: <a href="#">10/19/92</a> , amended: <a href="#">09/02/93</a> , <a href="#">05/27/94</a> , <a href="#">07/25/94</a>
§ 64.1402	Rights and responsibilities of interconnectors	Adopted: <a href="#">10/19/92</a>
<b>Subpart P – Calling Party Telephone Number; Privacy</b>		
§ 64.1600	Definitions	Adopted: <a href="#">05/05/95</a> ; amended: <a href="#">06/22/11</a> , <a href="#">11/18/11</a> , <a href="#">10/25/17</a>
§ 64.1601	Delivery requirements and privacy restrictions.	Adopted: <a href="#">05/05/95</a> ; amended: <a href="#">03/25/97</a> , <a href="#">07/03/03</a> , <a href="#">10/25/17</a>
§ 64.1602	Restrictions on use and sale of telephone subscriber information provided pursuant to automatic number identification or charge number services.	Adopted: <a href="#">05/05/95</a>
§ 64.1603	Customer Notification	Adopted: <a href="#">05/05/95</a>

§ 64.1604	Prohibition on transmission of inaccurate or misleading caller identification information.	Adopted: <a href="#">06/22/11</a>
§ 64.1605	Effective Date	Adopted: <a href="#">05/05/95</a> ; amended: <a href="#">06/22/11</a>
<b>Subpart U – Customer Proprietary Network Information</b>		
§ 64.2001	Basis and purpose	Adopted: <a href="#">02/26/98</a> , amended: <a href="#">07/25/02</a> ,
§ 64.2003	Definitions	Adopted: <a href="#">02/26/98</a> , amended: <a href="#">07/25/02</a> , <a href="#">04/02/07</a>
§ 64.2005	Use of customer proprietary network information without customer approval	Adopted: <a href="#">02/26/98</a> , amended: <a href="#">09/03/99</a> , <a href="#">07/25/02</a> , <a href="#">04/02/07</a>
§ 64.2007	Approval required for use of customer proprietary network information	Adopted: <a href="#">02/26/98</a> , amended: <a href="#">09/03/99</a> , <a href="#">07/25/02</a> , <a href="#">04/02/07</a>
§ 64.2008	Notice required for use of customer proprietary network information.	Adopted: <a href="#">07/25/02</a>
§ 64.2009	Safeguards required for use of customer proprietary network information	Adopted: <a href="#">02/26/98</a> , amended: <a href="#">09/03/99</a> , <a href="#">07/25/02</a> , <a href="#">04/02/07</a>
§ 64.2010	Safeguards on the disclosure of customer proprietary network information	Adopted: <a href="#">04/02/07</a>
§ 64.2011	Notification of customer proprietary network information security breaches	Adopted: <a href="#">04/02/07</a>
<b>Subpart V – Recording, Retention and Reporting of Data on Long-distance Telephone Calls to Rural Areas and Reporting of Data on Long-distance Telephone Calls to Nonrural Areas</b>		
§64.2100	[Reserved]	Adopted: <a href="#">03/15/99</a> , amended: <a href="#">05/12/06</a>
§64.2101	Definitions ( <a href="#">pending text</a> )*( <a href="#">pending text</a> )**	Adopted: <a href="#">11/08/13</a> , amended: <a href="#">11/13/14*</a> , <a href="#">04/17/18**</a> , <a href="#">08/15/18</a>
§64.2102	[Reserved]	Adopted: <a href="#">03/15/99</a> , amended: <a href="#">09/23/05</a> , <a href="#">05/12/06</a>
§64.2103	Retention of call attempt records ( <a href="#">pending rules</a> )*	Adopted: <a href="#">11/08/13</a> , amended: <a href="#">11/13/14</a> , <a href="#">03/15/19*</a>
§64.2104	[Reserved]	Adopted: <a href="#">03/15/99</a> , amended: <a href="#">08/02/99</a> , <a href="#">04/16/01</a> , <a href="#">05/12/06</a>
§64.2105	Recording, retention and Safe Harbor Sunset Provision ( <a href="#">pending rules</a> )*	Adopted: <a href="#">11/08/13</a> , amended: <a href="#">11/13/14</a> , <a href="#">04/17/18</a> , <a href="#">03/15/19</a> , <a href="#">03/15/19*</a>
§64.2106	[Reserved]	Adopted: <a href="#">03/15/99</a> , amended: <a href="#">05/12/06</a>
§64.2107	Reduced retention and reporting requirements for qualifying providers under the Safe Harbor	Adopted: <a href="#">11/08/13</a> , amended: <a href="#">04/17/18</a>
§64.2109	Safe harbor from Intermediate Provider Service Quality Standards ( <a href="#">pending rules</a> )*	Adopted: <a href="#">11/08/13</a> , amended: <a href="#">04/17/18</a> , <a href="#">03/15/19*</a>
§64.2111	Covered provider rural cell completion practices	Adopted: <a href="#">04/14/18</a>
§64.2113	Covered provider point of content	Adopted: <a href="#">04/14/18</a>
§64.2115	Registration of Intermediate Providers ( <a href="#">pending text</a> )*	Adopted: <a href="#">08/15/18*</a>
§64.2117	Use of Registered Intermediate Providers	Adopted: <a href="#">08/15/18</a>
§64.2119	Intermediate Provider Service Quality Standards ( <a href="#">pending text</a> )*	Adopted: <a href="#">03/15/19</a>

<b>Subpart W – Ring Signaling Integrity</b>		
<b>§64.2201</b>	Ringling indication requirements.	Adopted: <a href="#">11/08/13</a>
<b>Subpart X – Subscriber List Information</b>		
<b>§64.2301</b>	Basis and purpose	Adopted: <a href="#">09/09/99</a>
<b>§64.2305</b>	Definitions	Adopted: <a href="#">09/09/99</a>
<b>§64.2309</b>	Provision of subscriber list information.	Adopted: <a href="#">09/09/99</a>
<b>§64.2313</b>	Timely basis	Adopted: <a href="#">09/09/99</a>
<b>§64.2317</b>	Unbundled basis	Adopted: <a href="#">09/09/99</a>
<b>§64.2321</b>	Nondiscriminatory rates, terms, and conditions	Adopted: <a href="#">09/09/99</a>
<b>§64.2325</b>	Reasonable rates, terms, and conditions	Adopted: <a href="#">09/09/99</a>
<b>§64.2329</b>	Format	Adopted: <a href="#">09/09/99</a>
<b>§64.2333</b>	Burden of proof	Adopted: <a href="#">09/09/99</a>
<b>§64.2337</b>	Directory publishing purposes	Adopted: <a href="#">09/09/99</a>
<b>§64.2341</b>	Record keeping	Adopted: <a href="#">09/09/99</a> , amended: <a href="#">09/13/04</a>
<b>§64.2345</b>	Primary advertising classification	Adopted: <a href="#">09/09/99</a>
<b>Subpart Y – Truth-in-Billing Requirements for Common Carriers</b>		
<b>§64.2400</b>	Purpose and scope	Adopted: <a href="#">05/11/99</a> , amended: <a href="#">03/18/05</a> , <a href="#">04/27/12</a>
<b>§64.2401</b>	Truth-in-Billing Requirements	Adopted: <a href="#">05/11/99</a> , amended: <a href="#">03/29/00</a> , <a href="#">04/27/12</a> , <a href="#">06/08/18</a>

<b>Subpart CC– Customer Account Record Exchange Requirements</b>		
<b>§64.4001</b>	Basis and purpose	Adopted: <a href="#">02/25/05</a>
<b>§64.4001</b>	Definitions	Adopted: <a href="#">02/25/05</a>
<b>§64.4002</b>	Notification obligations of LECs.	Adopted: <a href="#">02/25/05</a> , amended: <a href="#">09/13/06</a>
<b>§64.4003</b>	Notification obligations of IXC's	Adopted: <a href="#">02/25/05</a>
<b>§64.4004</b>	Timeliness of required notifications	Adopted: <a href="#">02/25/05</a>
<b>§64.4005</b>	Unreasonable terms or conditions on the provision of customer account information	Adopted: <a href="#">02/25/05</a>
<b>§64.4006</b>	Limitations on use of customer account information	Adopted: <a href="#">02/25/05</a>