



# 2020 Training

We are pleased to offer the following upcoming training:

**Webcasts** (see course descriptions below):

Title	Date/Time (ET)	Presenter
<b>Ethernet Transport Service Overview</b>	<b>September 1</b> 2 p.m. – 3:30 p.m.	Teri Kessler
	<b>September 9</b> 2 p.m. – 3:30 p.m.	Iris Carrasquillo
<b>Service Pricing Tool <b>New!</b></b>	<b>September 2</b> 2 p.m. – 3:30 p.m.	Teri Kessler
	<b>September 10</b> 2 p.m. – 3:30 p.m.	Iris Carrasquillo
<b>Cloud Switching Considerations <b>New!</b></b>	<b>September 3</b> 2 p.m. – 3:30 p.m.	Bob Gnapp
	<b>September 8</b> 10 a.m. – 11:30 a.m.	
<b>ETS Enhanced ASRs</b>	<b>September 16</b> 2 p.m. – 4 p.m.	Tom Seidl
	<b>September 21</b> 2 p.m. – 4 p.m.	
<b>Common Phone Scams <b>New!</b></b>	<b>September 22</b> 10 a.m. – 11:30 a.m.	Bob Gnapp
<b>Session Initiated Protocol <b>New!</b></b>	<b>September 29</b> 10 a.m. – 11:30 a.m.	Glenn Embley

## Course descriptions

### Cloud Switching Considerations (Intermediate)

This class provides an overview of cloud switching technology and under what conditions a NECA tariff participant may use this technology. Topics include an overview of cloud switching technology, tariff considerations and permitted uses.

**Common Phone Scams (Beginner/Intermediate)**

This class provides details on common phone scams, how to identify and steer clear of these scams and how to help your customers avoid becoming a victim. Topics include robocalls and caller-ID spoofing, today’s most common phone scams, tools to reduce the number of incoming scam calls and methods to educate your members on identifying and avoiding these calls.

**ETS Enhanced ASRs (Advanced)**

This class provides an in-depth review of the access service request forms related to provisioning and billing Ethernet Transport Services from NECA F.C.C. No. 5. Topics include the different ASR forms used to provision and bill Ethernet Transport Services and corresponding ASR field definitions.

**Ethernet Transport Service Overview (Intermediate)**

This class provides a high-level overview of NECA Tariff F.C.C. No. 5 Ethernet Transport Services. Topics include rate elements and their application, term discounts and the use of ETS for interconnecting the internet service provider’s premises to the NECA traffic sensitive pool participant’s Digital Subscriber Line Access Service Connection Point.

**Service Pricing Tool (Intermediate)**

This class provides an online demonstration and overview of our service pricing tool available to Tariff No. 5 and Tariff No. 6 participants. Topics include recent enhancements to pricing features and pricing options for special access, Ethernet Transport Service and broadband transmission lines.

**Session Initiated Protocol (Beginner/Intermediate)**

This class provides a high-level overview of SIP technology and its use in today’s network. Topics include the pros and cons of deploying SIP, where and how SIP is being utilized and the FCC’s goals for moving to all-IP networks.

**To register**, please go to our [training registration webpage](#) and select Register for Training, then provide the requested information. This training is **free to members and their agents**. **Members and/or their agents from any location may attend any training**. For webcasts, handout materials and conference instructions will be sent only to those who register. If you have any questions or need assistance registering, please contact Nancy Turnbo at (303) 893-4416, JoAnne Embley at (314) 567-2808 or Monique St. Julien at (770) 754-1720. We look forward to your participation!

**NECA regional office contact numbers**

Iris Carrasquillo	800-228-0180	North Central
Glenn Embley	800-351-9033	Southern/Eastern
Teri Kessler	800-351-9033	Southwestern
Tom Seidl	800-892-3322	Western/Eastern

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